

Notice of Care

Automate and integrate payer notifications for admission, observation and discharge

Failure to meet payer notification requirements for admission, observation or discharge can lower reimbursement rates and delay payment. Notice of Care lets users check eligibility and then submit payer notice of care (NOC) requirements in a single solution from the same workflow — with no delays or data errors.

Our Notice of Care solution incorporates notice of admission, observation and discharge for applicable payers and saves time that would otherwise be spent by staff on the phone providing details or chasing paperwork. Notice of Care eliminates the potential for human error and ensures timely notice to payers, keeping you in compliance and maximizing your revenues.

Benefits to you

-  Fulfills NOC requirements automatically and ensures submission is accurate by prefilling encounter data
-  Provides a worklist of all pending encounters to promote compliance
-  Lowers risk of reimbursement being reduced or delayed due to missed or inaccurate NOC requirements
-  Streamlines workflow efficiency by using a single user-friendly interface for Eligibility and Notice of Care, freeing staff from managing ever-changing payer requirements
-  Removes the need to visit payer websites or call payers on encounters that qualify for an NOC submission

What you can expect

- Enables you to automatically submit accurate patient admission, observation and discharge data within the payer's required timeframe
- Uses a simple data interface that keeps the NOC process within your workflow
- Prefills required patient and encounter information to eliminate errors that can occur with manual data entry
- Reports product usage, workflows and results through our self-service **Power Reporting** portal so users can proactively identify and address issues that adversely impact workflows and payments
- Combines with our online eligibility service, **OneSource**[®] and in our integrated eligibility platform, **eCare NEXT**[®]
 - Runs automatically for the payers that require it, once eligibility has been verified
- Integrates with a 278 EDI connection for eligible host systems