

Experian Health High-Performance Awards

Official Program Guidelines



Program Overview

The Experian Health High-Performance Awards recognize healthcare organizations that are driving meaningful change through innovation, operational excellence, and partnership. These awards celebrate clients that are transforming the healthcare experience by leveraging Experian Health solutions to improve outcomes for patients, providers, and their organizations.

Award recipients will be recognized during the **Experian Health High-Performance Summit 2026 (HPS26)** and featured across Experian Health marketing channels following the event.

Award Recognition

Recipients of the Experian Health High-Performance Awards will receive:

- Recognition during HPS26, including on-stage during the Awards Ceremony
- Recognition on the HPS website and digital channels following HPS26
- Social media promotion highlighting their achievement
- The opportunity to participate in a customer testimonial, case study, video interview, or client impact story showcasing their success with Experian Health

Experian Health High-Performance Awards

Official Program Guidelines



Eligibility

Organizations are eligible to submit a nomination if they:

- Are current Experian Health clients
- Have implemented or actively use one or more Experian Health solutions
- Can demonstrate meaningful business, operational, financial, or patient experience outcomes achieved through their partnership with Experian Health
- Operate within the United States
- Have at least one representative registered to attend HPS26, if selected as an award recipient. Organizations are responsible for travel, lodging, and related expenses associated with attending HPS26.

Ineligibility

Organizations are not eligible if they:

- Are Experian or Experian Health employees or affiliated entities
- Are prohibited by company policy or applicable law from accepting vendor-sponsored recognition
- Submit entries containing protected health information (PHI), confidential patient information, or proprietary information that cannot be publicly disclosed

Experian Health High-Performance Awards

Official Program Guidelines



Award Categories

Organizations may submit one nomination per award category

Excellence in AI Award

Recognizes a client that has embraced artificial intelligence to drive meaningful innovation, improve operational performance, and enhance the patient or staff experience. This award celebrates organizations that are leveraging AI to solve complex healthcare challenges, optimize workflows, and deliver measurable results.

Simplifying Healthcare Award

Honors a client that has successfully streamlined processes, reduced complexity, and created a more seamless experience for patients, providers, or staff. This award recognizes organizations that leverage technology, automation, and collaboration to make healthcare more efficient, accessible, and connected.

Client Impact Award

Celebrates a client that exemplifies the power of partnership with Experian Health. This award recognizes an organization that has made a lasting impact by serving as a trusted advisor—providing valuable product feedback, participating in customer reference calls, case studies, speaking opportunities, or advisory programs, and collaborating on innovation that helps shape the future of healthcare. It honors clients whose ongoing partnership extends beyond implementation to drive meaningful outcomes for both their organization and the broader healthcare community.

Experian Health High-Performance Awards

Official Program Guidelines



Nomination Requirements

Each nomination should include:

- Overview of the business challenge or opportunity
- Description of the Experian Health solution(s) implemented, if applicable
- Summary of the organization's approach
- Measurable outcomes and business impact
- Supporting metrics or qualitative results, where available
- Optional supporting materials, such as presentations, graphics, testimonials, or videos

Organizations are encouraged to include before-and-after results whenever possible.

Evaluation Process

Eligible nominations will be reviewed by an Experian Health evaluation committee comprised of leaders from across the organization.

Nominations will be considered based on:

- Alignment with the selected award category
- Effective use of Experian Health solutions
- Measurable organizational, operational, financial, or patient experience impact
- Strength and clarity of the nomination
- Overall significance of the organization's achievements

The evaluation committee may request additional information during the review process. All committee decisions are final.

Experian Health High-Performance Awards

Official Program Guidelines



Submission Timeline

Nominations must be submitted during the official nomination period published by Experian Health.

Late, incomplete, or ineligible nominations may not be considered.

Recipient Notification

Selected recipients will be notified prior to HPS26. Experian Health reserves the right to verify information included in submitted nominations before confirming recipients.

Recognition & Publicity

By submitting a nomination, organizations acknowledge that, if selected, Experian Health may:

- Recognize the organization during HPS26.
- Publish the organization's name, logo, award category, and summary of achievements on Experian Health's website and other marketing channels.
- Feature the organization in event recaps, promotional materials, digital communications, and social media related to the High-Performance Awards.

Award recipients may also be invited to participate in a customer testimonial, case study, video interview, or client impact story following HPS26. Participation in these opportunities is voluntary and will be coordinated separately with each organization.

Experian Health High-Performance Awards

Official Program Guidelines



Confidentiality

To protect patient privacy and organizational information, nominations should not include protected health information (PHI) or confidential information that cannot be shared publicly.

By submitting a nomination, the organization confirms it has obtained any necessary internal approvals to share the information provided.

Program Administration

Experian Health reserves the right to modify the program timeline, eligibility requirements, categories, or recognition elements if necessary.

Submission of a nomination indicates acceptance of these Program Guidelines and Submission Criteria.

Questions regarding the Experian Health High-Performance Awards should be directed to experianhealth@experian.com.