

The Total Economic Impact Of Experian Health Patient Access Curator™

After interviews with five representatives using Experian Health Patient Access Curator, Forrester aggregated the data and concluded that Experian Health Patient Access Curator has the following three-year financial impact on a composite organization.

SUMMARY OF BENEFITS

Reduced revenue leakage due to decreased COB, eligibility, and registration denials

\$2.2M

Increased preservice collections due to enhanced insurance discovery

\$67K

Improved cash flow

\$3.6M

Improved front-end and revenue cycle staff productivity

\$4.7M

Reduced third-party revenue cycle costs

\$960K

“The savings from reduced denials alone have helped pay for the cost of the solution. That’s a powerful outcome and one of the reasons we’re continuing to invest in PAC.”

— SENIOR DIRECTOR OF REVENUE CYCLE, MULTIREGIONAL HEALTH SYSTEM

EXPERIAN HEALTH PATIENT ACCESS CURATOR BY THE NUMBERS

40%

Reduction in COB-related denials

35%

Reduction in eligibility-related denials

20%

Reduction in registration-related denials

Up to 80%

Reduction in time spent on insurance discovery activities for back-end revenue cycle teams

Up to 45%

Reduction in outsourced claims and denial management costs

VOICE OF THE CUSTOMER

“When you have fewer denials, you’re getting paid sooner. Cleaner insurance information means claims move through the process with fewer delays, and that helps drive AR days down.”

— SENIOR DIRECTOR OF REVENUE CYCLE, MULTIREGIONAL HEALTH SYSTEM

“PAC is finding coverage that we didn’t know existed. By identifying coverage we previously didn’t have visibility into, it’s helping us find more billable coverage than [before].”

— DIRECTOR OF SYSTEM PATIENT ACCESS AND FINANCIAL CLEARANCE, REGIONAL HEALTH SYSTEM

“With a clean claim ... you don’t have additional follow-up, and you don’t have to send multiple claims or supporting documentation. It gets paid the first time.”

— SENIOR DIRECTOR OF PATIENT FINANCE, MULTIREGIONAL HEALTH SYSTEM

Commissioned by:



This document is an abridged version of a case study commissioned by Experian Health titled: The Total Economic Impact™ Of Experian Health Patient Access Curator, September 2026.

[Read the full study](#)