Registration Accelerator

Enable patients to complete appointment registration from anywhere with a mobile patient intake solution

Patients have suffered through the traditional registration process for years. Filled with repetitive tasks — filling out paperwork, identity and insurance verification, consent forms — the process forces patients to sit in the waiting room to complete most of these activities. It’s inconvenient and puts patients at risk of exposure to other sick patients.

Providers, in turn, incur high labor costs to support these registration processes. Manual data entry leads to quality issues resulting in denied or delayed reimbursements, increased administrative costs and delayed access to care.

Registration Accelerator improves your patients’ registration experience through its convenient self-service solution, while driving operational efficiency and improved patient intake quality.

Experian Health’s Registration Accelerator solution provides a better patient experience with a consumer-friendly interface, powered by cutting-edge technology that ensures the accuracy and integrity of patient intake activities.

Benefits to you

1. Improve the consumer experience with convenience.
2. Decrease administrative costs with an automated patient-facing solution.
3. Streamline data entry with integrations to HIS, EMR, PM systems and eCare NEXT®.
4. Accelerate payments with accurate insurance information.
5. Reduce no-shows with appointment reminders.
6. Customize the solution to meet your workflow needs.

68% of consumers want to complete registration online, but only 26% have done so
— Ernst & Young NextWave Health Survey, 2019

40% of consumers report not being comfortable sitting in a waiting room due to Covid-19
— Experian Health 2020 State of Patient Access Survey
Registration Accelerator can improve patient satisfaction with a contemporary mobile interface and easy registration, as well as efficiently and automatically support your registration process and timeliness of reimbursements and payments through data accuracy and thoroughness.

Looking to further enhance your patients’ experience?

Registration Accelerator is part of Experian’s Consumer Digital Experience suite and works well with our Patient Schedule and Patient Financial Advisor solutions to provide consumer-friendly self-service scheduling, registration, price estimates and payment management options in a unified, frictionless experience.

• Increase patient bookings
• Reduce no shows
• Improve call center efficiency
• Accelerate patient payments
• Drive patient satisfaction through personalized, pre-service price estimates.

Interested in learning more? Contact Experian Health at experianhealth@experian.com today.