



Pharmacy, Clinic, and HUB Solutions

Improving financial performance, protecting revenue, and securing patient health information

Long known for having industry-leading revenue cycle solutions for hospitals and health systems, Experian Health is now extending key functionality to retail pharmacy, clinics and “HUB” operations.

eCare NEXT®, our system-agnostic, revenue cycle management platform, can augment and enhance retail clinic and HUB operations without replacing the current system. eCare NEXT offers:

- Normalized medical and pharmacy eligibility verification across payers
- Ability to process electronic prior authorizations
- Authentication of patient demographics to update your database and prevent fraud
- Automatically determine charity & propensity-to-pay
- Coverage identification for patients who do not have their insurance card
- Confirm whether an applicant qualifies for free or discounted medications and automatically enroll qualified patients in applicable State Medicaid programs
- Patient estimates
- Contract and reimbursement management

What you get

eCare NEXT offers end-to-end solutions including:

- Claim billing
- Denial management
- Payment processing
- Collections optimization

Payer updates

Pharmacies and clinics continuously face a large amount of payer policy and procedural updates, particularly if they participate in several payer networks.

Our automated **Payer Alerts** solution reviews over 70,000 payer web pages every day for policy changes. We then prioritize and categorize them prior to secure delivery via email or access via web portal.

Web portal security

Electronic records have made personal medical information vulnerable to breaches. Healthcare breaches have compromised millions of records and are driving the increasing problem of medical identity theft, growing at a rate of 22% annually.

Our **Precise ID® with Digital Risk Score** solution helps prevent medical identity theft by authenticating patient identities and devices during enrollment and ongoing access to portals, all in less than one second.

Universal patient identifier

Our **Universal Identity Manager (UIM)** solution improves the safety, speed, quality and cost of care. Drawing on more than 40 years of experience managing identifiers across various industries, we developed the UIM to create a unique universal patient identifier to help accurately identify patients and match records within and across disparate organizations.