

PaymentSafe®

Take the hard work — and guesswork — out of collecting patient payments

With patient balances continually rising, providers need the ability to collect any type of payment, anytime and anywhere — all while having insights through robust reporting capabilities.

PaymentSafe® simplifies and streamlines what was once a cumbersome, disjointed collection process by automatically incorporating data gathered across multiple channels throughout the patient financial journey. With enterprise device management to assist with validated point-to-point encryption, PaymentSafe is an easy-to-use, integrated solution that securely accepts any type of payment, anytime and anywhere.

Benefits to you

The PaymentSafe automated payment processing solution helps you to collect more revenue earlier in the collections process and to avoid bad debt by enabling:

Increased collections

Improved patient satisfaction with secure, yet convenient and simplified, payment options

Reduced bad debt by offering multiple methods of payments

Consistent, predictable payment streams through payment plans

Point-to-point encrypted EMV and contactless devices

Actionable data reporting and insights to identify and solve payment challenges

How it works

- Securely and quickly collects payments — anywhere, anytime and any type of payment
- Increases collection points, including IVR, mobile, kiosks and patient portals
- Accelerates payments with populated fields of key financial data of the patient's account history
- Automatically settles and remits payments made by electronic check, signature debit, credit, cash, check or money order
- Allows patients to pay multiple accounts with a single payment and take advantage of convenient payment plan options
- Eliminates PCI exposure with point-to-point encryption of cardholder data for every transaction
- Easily monitors and manages your enterprise device ecosystem
- Power Reporting Portal featuring self-service insights into usage, workflows, productivity and results so that you can proactively address payment issues

Works well with

PaymentSafe features seamless integration as our core payment engine with our Patient Access platform, eCare NEXT®, and our Patient Engagement solutions including PatientSimple®, a patient-centered, mobile-enabled payment solution.