Payer Alerts

Automated, immediate notification of payer policy and procedure changes

Wondering how to stay on top of the insurance industry’s frequent policy and procedure changes? Pulling your hair out over confusion that comes from the many mergers, acquisitions, payer sources and new products? Wishing for a better way to stay current? Are you ready to avoid payment delays and improve your bottom line?

Payer Alerts provides a simple and convenient method for monitoring payer modifications. Every day we monitor more than 50,000 web pages operated by more than 725 payers recording relevant changes, segmenting items by specialty and classifying them into the appropriate categories. Each alert—designed to be read in seconds—delivers a comprehensive overview of the latest policy and procedure changes, as well as a link to the source of the payer policy, so you can quickly make required adjustments, save time and streamline operations. You can also easily sort, filter and search for alerts pertinent to your organization to identify trends.

How we do it

• Individualized, user-specific subscriptions available by payer, specialty and category allow targeted distribution of frequent policy and procedure changes that may impact several areas in your organization
• Policy changes summarized and organized into 5 categories (Administrative, Reimbursement, Clinical, Pharmacy and Authorization/Precertification) and 176 specialties
• Delivery method: individual emails, daily digest emails, web-based portal
• Flexible search capabilities for alert history, payer research and change reporting, etc.

What you get

Avoid payment delays and lost revenue with automated payer policy and procedure change notifications.

Daily notification
Quick, easy access to the latest policy and procedure changes so your organization can easily make required adjustments

Targeted delivery
Available by email or accessed via the Web, you can customize your subscription to receive only the most pertinent information needed.

Increased revenue
Knowing what is covered and what isn’t gives you key insights to increase revenue and improve cash flow

Improved workflow
Payer Alerts ensures you receive the right information and that it reaches the people in your organization best suited to act upon it.

Works well with

When combined with our Contract Manager and Contract Analysis solutions, you can further improve reimbursement workflow by receiving daily updates about policy and procedure changes specific to your payers and specialties.