Passport Authorizations is an integrated online service that facilitates the prior authorization management inquiry and submission processes. Inquiries are automated and take place behind the scenes without user intervention. The user is guided through the workflow, auto-filling all of the payer data and prompting only if manual intervention is required.

Passport Authorizations taps into our Passport Knowledgebase™ which stores and dynamically updates national payer prior authorization requirements. Clients can provide local/community rules and updates to be downloaded into the knowledgebase. Passport Authorizations’ users automatically have access to the most up-to-date prior authorization requirement information in real-time.

Our SmartAgent™ feature facilitates the pre-certification submission process by signing the user into the appropriate payer website and auto populating the patient demographic information. SmartAgent stops once clinical questions are encountered, allowing the user to complete the clinical requirements.

How we do it

• Automates inquiries and monitors status without user intervention
• Facilitates the submission process
• Leverages the industry’s most complete prior authorization knowledgebase
• Automatically reconciles ordered vs. performed procedures based on CPT codes provided in the daily charge file and the data feed
• Securely encrypts user and payer data, ensuring HIPAA compliant transactions

What you get

Automate 100% of prior authorization inquiries to ensure reimbursement.

- Prevent denials
- Eliminate uncertainty
- Reduce manual workload
- Reduce A/R days

Passport Knowledgebase

Sample Authorization

Pre-certification Check

Works well with

Order Manager our web-based, outpatient orders platform that connects hospitals, health systems or stand-alone clinics with community physicians.