experian™
health

Medical Group Solutions

Arm yourself with powerful data for faster, more accurate reimbursement.

Medical groups face similar challenges, including delayed or inaccurate reimbursement, rising costs, not enough time and resources, a shift from fee for service to fee for value, and tough negotiations with payers. For more than 20 years, we have assisted medical groups in powering their revenue management and data needs.

Having the right tools makes all the difference. Our award-winning, patented **eCare NEXT®** platform is designed to create a more efficient, accurate and productive user environment resulting in a positive patient experience.

Our solutions provide the accurate data needed to:

- Collect more from patients before service.
- Provide patients with self-service tools.
- Submit clean claims for efficient reimbursement.
- Negotiate better payer contract terms.
- Effectively collect self-pay balances.

Where we can help you

Patient Access – Verify patient information at the point of service to improve administrative operations and ensure payment.

Claims Management – Submit clean claims, work edits and denials in priority order, and make sure reimbursements are paid correctly and payments are posted properly.

Contract Management – Verify the accuracy of healthcare claims and reimbursement, audit payer contract performance and quickly estimate pricing prior to service.

Patient Self-Service – Engage and empower your patients with a secure, self-service online portal that boosts patient satisfaction and increases self-pay collections.

Payer reimbursement solutions

- **Claim Scrubber** — Eliminate undercharges and reduce denials by consistently submitting cleaner claims.
- **ClaimSource®** — Manage claims, payments and denials from a single online platform.

- **Contract Analysis and Contract Manager** — Negotiate more favorable contracts and audit payer compliance with contract terms.
- **Coverage Discovery®** — Find previously unidentified coverage to reduce bad debt write-offs.
- **Passport Eligibility** — Verify patient insurance coverage.
- **Passport Medical Necessity** — Validate clinical orders against payer rules.
- **Patient Estimates** — Provide patients with an estimate of the cost of their care.
- **Payer Alerts** — Receive automated payer policy change notifications.
- **PaymentSafe®** — Process payments securely.
- **Registration QA** — Eliminate patient registration errors.

"The functionality with Contract Manager has been tremendous for us. It's really allowed us to have a touchless process, not touching the things that don't need to be looked at, but identify the things that are a problem."

Who we are

We're an industry-leading healthcare solutions provider, powering opportunities for thousands of U.S. medical groups to positively impact their operations, their balance sheet and the patient experience. With the strong healthcare heritage of our legacy companies; our award-winning, patented eCare NEXT® platform; and Experian's deep data, advanced analytics and power reporting capabilities, we're well-positioned to help you succeed.