

# Coverage Discovery<sup>®</sup>

## How it works

With Experian Health's Coverage Discovery<sup>®</sup> solution, finding available coverage has become much more efficient. Coverage Discovery locates patients' billable commercial insurances that were unknown or forgotten and combs through Medicare and Medicaid coverage. This pulls accounts that may have been destined as a write-off or charity and finds coverage that can be submitted for immediate payment as primary, secondary or tertiary insurance.



MORE THAN  
**\$66**  
BILLION



In 2021, Coverage Discovery tracked down previously unknown billable insurance coverage in more than 27.5% of self-pay accounts and found more than \$66 billion in corresponding charges.

## Coverage Discovery covers the entire patient process



It scans patients without insurance before they receive care.



It integrates patient access and HIS/PMS platforms for on-demand insurance scans at the time of service.



It scans the entire accounts receivable system for active insurance 30, 60 and 90 days after a patient receives service. It searches proprietary databases and historical information. Plus, it leverages weighted confidence scoring, which reduces potential "false positives."



The Coverage Discovery Manager option performs a final scan on patient balances before sending the accounts to bad-debt collections. This automatically detects discrepancies that can cause inaccurate financial classifications. Because it works on a contingency fee pricing model, there's no risk. Healthcare organizations pay Experian Health only when they get paid.



## How Coverage Discovery benefits your healthcare organization

Coverage Discovery maximizes insurance reimbursement revenue by identifying accounts that are eligible for payment as primary, secondary or tertiary coverage through either private insurance or Medicaid and Medicare. This leads to fewer accounts going to bad-debt collections or being written off as charity. It also automates the self-pay scrubbing process — and users can view product usage, workflows, productivity and financial results.

For more information on how Experian Health can help your organization find previously unidentified coverage, visit [www.experian.com/healthcare](http://www.experian.com/healthcare).



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