

REVENUE CYCLE MANAGEMENT

AI Advantage™ – Predictive Denials

Reduce denials, detect payer rule changes and increase revenues through proactive claim intervention

Given the impact denials have on your bottom line, it's critical to ensure that teams have the right tool to mitigate the risk of preventable denials. AI Advantage™ – Predictive Denials leverages your claims data within the ClaimSource® platform to proactively identify claims with high likelihood of denial, based on undocumented payer adjudication practices, prior to claim submission. This tool allows your teams to take corrective action leading to a reduction in denials and increased revenues.

AI Advantage – Predictive Denials flags claims that have a high potential of denial so the right specialist can intervene before claims go to payers. This allows you to avoid lengthy and costly triage and appeals processes.

How we do it

- Real-time individual claim evaluation to identify preventable denials prior to claim submission.
- Historic payment data tuned to your organization's denial trends leveraged for continuous learning and adaptation
- Undocumented payer rule changes detected without manual intervention
- Seamless, direct integrations into ClaimSource and HIS workflows with no new IT changes or requirements
- Freedom to customize and adjust denial risk thresholds over time
- Decades of experience with hospitals and physician groups delivered by dedicated claims experts
- Analytical and operational reports that track product impact and ROI
- Targeted insights on the health of the total claim evaluation process

Benefits to you



1. Reduced denial volume via early detection
2. Decreased AR days by flagging claims that are high risk for denial
3. Detection of denial rule changes from payers even if those changes are undocumented
4. Customizable thresholds for identifying level of denial risk for a claim
5. Increased team efficiency by reducing time spent on denials
6. Improved patient satisfaction by avoiding lengthy denials processes
7. Service and support provided by experienced claims-specific experts

To harness the full scope of Experian's denial management and mitigation resources, leverage our related product, AI Advantage™ – Denial Triage.

Product sheet

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