

REVENUE CYCLE MANAGEMENT

AI Advantage™ – Denial Triage

Maximize revenue collection and streamline staff workflows through prioritization of high-value denials

Not all denials have the same potential for revenue collection, even if they're high dollar denials. Your staff should focus efforts on denials based on their potential and likelihood for yield. AI Advantage™ – Denial Triage automates that decision making for your staff.

By coupling your historical payment data with unprecedented artificial intelligence (AI) technology, AI Advantage – Denial Triage identifies and segments denials by potential value so that your teams can focus on remits that have the most impact to your bottom line.

Benefits to you



1. Increased revenue through prioritization of high-value denials
2. Eliminated guesswork and administrative burdens through individual remit evaluation in real time
3. Reduced time investment of staff on low-value denials
4. Expedited accounts receivable and increased revenue collection per person hour
5. Detection of denial rule changes from payers even if those changes are undocumented
6. Customizable segments that allow you to modify categorization of denial value
7. Experienced claims-specific experts providing services and support
8. Increased patient satisfaction by reducing time spent waiting for denial decision

How we do it

- Predictive algorithm that evaluates probability a denial will be overturned and expected revenue if overturn is successful
- Segmentation and routing of denials to skilled specialists based on direct bottom line impact
- Freedom to customize and adjust denial value segmentation criteria over time
- Decades of experience with hospitals and physician groups delivered by dedicated claims experts
- Automation that continuously detects payment pattern changes by payers
- Seamless, direct integrations into ClaimSource® and HIS workflows with little to no technical resource requirements by your IT team
- AI that leverages your historical payment data modeled to your rework and appeal success trends by payer
- Analytical and operational reports that track product impact and ROI
- Targeted insights on the health of the total denial triage process

To harness the full scope of Experian's denial management and mitigation resources, leverage our related product AI Advantage™ – Predictive Denials.

Product sheet

AI Advantage™ – Denial Triage