



DIGITAL FRONT DOOR

Patient Estimates

Compliance that withstands scrutiny

Hospitals are under pressure.

The 2025 Executive Order has intensified enforcement of the Hospital Price Transparency Final Rule issued by CMS, putting hospitals and health systems under closer scrutiny. Estimates must be accurate, delivered and documented. Failing to comply could cost your organization hundreds of thousands in fines and lost trust.

Why take that risk, when you can protect your organization and increase pre-service collections at the same time?

Meet compliance. Improve collections. Do both with Patient Estimates, which has everything already implemented to meet the mandates while keeping a pulse on changes. Patient Estimates is a web-based solution that empowers your team to generate reliable, patient-specific cost estimates before or at the point of service. It pulls data from your chargemaster, payer contracts, claims history and real-time eligibility to calculate what patients could owe.

Timely delivery to patients. You can deliver estimates at the point of service, via downloadable PDF, through our self-service patient portal (with over 300 shoppable services), or even by text using Patient Financial Advisor. Want to include a payment link? You can do that too. Wherever the patient is, you can meet them with the information they need.

What sets Patient Estimates apart:

- Automatic, flexible estimate triggers, e.g., preregistered, walk-in
- Touchless automation available
- Seamless integration with Experian Health's Eligibility and Contract Manager

Why hospitals and providers choose Patient Estimates:

- Complies with the price transparency rules
- Increases upfront collections
- Combines hospital and physician charges into one clear estimate

Let's talk. Want to see how it works?
Learn more on our [website](#) or send us an [email](#).

Patient Estimates

Built to integrate. Patient Estimates integrates seamlessly with Experian Health's Eligibility and Contract Manager to ensure you're working with the most current payer and benefits data. It's also available within our Self-Service Patient Estimates portal.

Audit-ready by design.

Built-in reports to help you prove compliance, track performance and improve collections.

Other estimators stop at "calculate." Patient Estimates goes further. It includes built-in reports that help you align estimates with actual costs, track collections and prove compliance. You can filter by facility or drill down to the patient level.

Patient Estimates reports include:

- ✓ **Accuracy Dashboard**
Compares each estimate to the actual claim and remit to assess accuracy.
- ✓ **Audit**
Track every estimate run on a patient, time-stamped.
- ✓ **Collections**
View what percentage of estimates led to payment collections with PaymentSafe®.
- ✓ **Transactions**
Review all estimates run and total patient responsibility. View by time, departments and payers.

Patient Estimates reports

Get answers to your questions such as:

- How accurate are our estimates?
- Are we collecting what we estimated?
- Can we prove this patient got an estimate?
- Can we monitor trends of our staff providing the estimates?
- What are the trends of the insurance claim compared to the remit?
- Are we within the \$400 estimated patient responsibility?
- What are patients reviewing in the self-service portal?
- Can we search an estimate that was provided within the last year?

With consistent reporting, everyone will be looking at the same data and making decisions based on that shared information. You can even schedule reports to run automatically and have them emailed to you (no more stressing about one more thing to remember.).

Patient Estimates Collection: Demo Health Systems

PE Run Dates included: 6/1/2025 through 7/1/2025 Report last updated: 6/5/2025 1:07:46 AM

Summary Tabular By Facility Name

Grouping Selection	F	# of PE Run	Est Patient Resp	Collection % of Total Est Dollars	% of Payment Found	% of Dollars Payment Found	% of Dollars All PE	# of Payment Found	PE if Payment Found	Collection
Grand Total		1,197	\$1,686,462.33	2.70%	0.00%	2.70%	0	0	\$46,504.91	
Facility H		198	\$693,222.17	0.70%	0.00%	0.21%	0	0	\$3,526.42	
Facility V		345	\$364,336.62	0.82%	0.00%	0.26%	0	0	\$6,463.27	
Facility J		262	\$258,633.61	0.70%	0.00%	0.11%	0	0	\$1,798.06	
Facility T		45	\$134,527.08	0.00%	0.00%	0.00%	0	0	0	
Facility X		109	\$82,195.23	1.91%	0.00%	0.10%	0	0	\$1,762.71	
Facility D		46	\$79,493.66	1.40%	0.00%	0.07%	0	0	\$1,175.14	
Facility F		79	\$75,262.72	1.91%	0.00%	0.05%	0	0	\$750.70	
Facility W		14	\$66,826.63	0.00%	0.00%	0.00%	0	0	0	
Facility B		6	\$66,524.45	0.00%	0.00%	0.00%	0	0	0	
Facility S		28	\$62,719.89	1.11%	0.00%	0.03%	0	0	\$687.57	
Facility O		62	\$18,879.79	155.14%	0.00%	1.75%	0	0	\$29,432.02	
Facility Z		13	\$3,659.68	0.00%	0.00%	0.00%	0	0	0	
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We simplify healthcare.

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