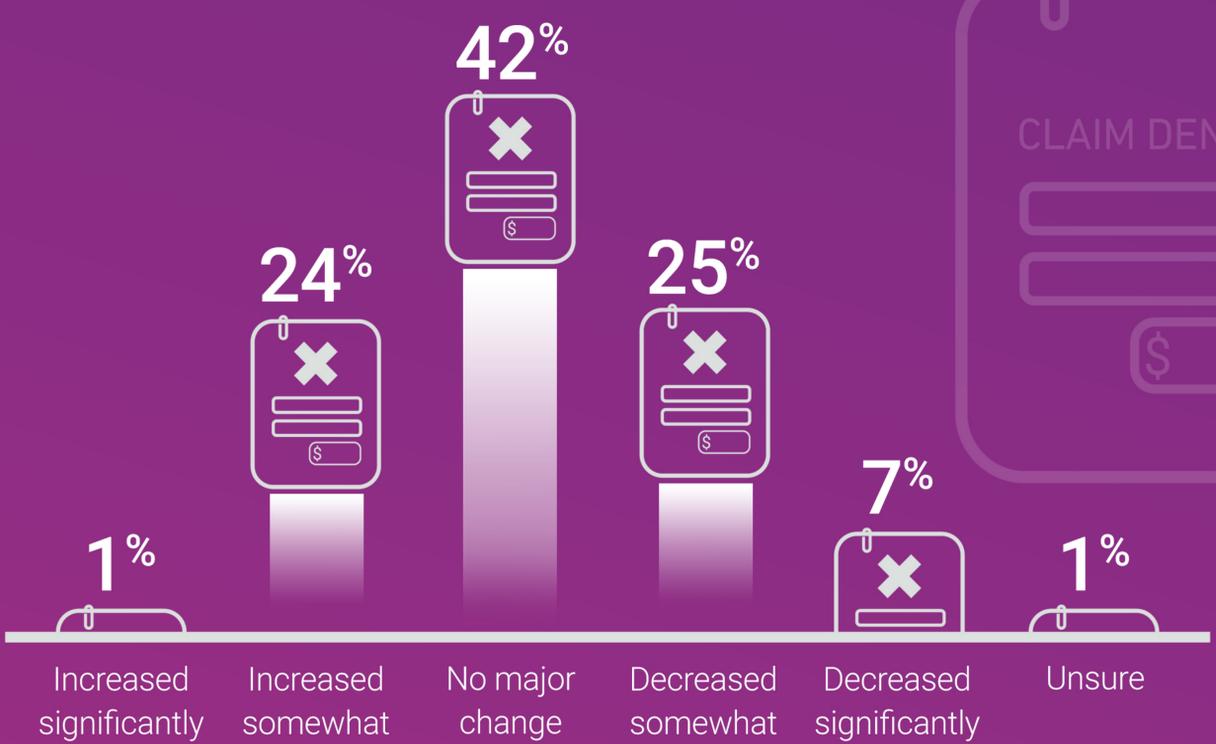


Claim Denial Management: a front-end data quality story

Experian Health's 2026 Claim Denial Management Survey reveals that healthcare providers see front-end data accuracy as a key opportunity to reduce claim denials. Accurate data capture, documentation and validation during registration are critical to prevention.

In the past 12 months, healthcare providers report that claim denial rates have:



Where providers see the greatest opportunity to reduce denials:

50% Front-end accuracy

39% Improved coding & charge capture

42% Staff training & accountability

Insight: Front-end accuracy ranks as the single biggest opportunity to reduce claim denials.



Top 3 most preventable errors:

45%
Coding errors

53%
Missing or incomplete documentation

39%
Duplicate claims

Top 3 areas where automation can drive the greatest impact:

49%
Front-end automation
(registration, verification)

45%
Coding validation and clinical documentation support

43%
Automated authorization checks and alerts

35%
AI-driven denial prediction and prevention



Key Takeaways: Providers identify front-end accuracy as the #1 opportunity to reduce denials, and the top area for automation investment. Denial prevention begins at registration, before the claim is ever submitted.

Source: Experian Health Denial Prevention PR Research 2026. Quantitative survey of 200 healthcare professionals responsible for financial, billing, and RCM decisions. This survey was conducted from Jan-Feb 2026.