



Employment & Income Verification Fulfillment for Employers

Eliminate your verification fulfillment workload with a secure, employee-friendly process

Yes, we can do that

- No-cost solution
- Employee self-service portal
- Extensive credentialing of verifiers
- Proactive account management
- Public Service Loan Forgiveness support
- Customizable letters and templates
- Expanded pay code detail
- ADA compliant

Employment and income verification often consumes far more HR & Shared Services time than expected. Manual internal processes require staff to gather payroll data, complete forms, and manage follow-up questions—increasing the risk of delays and errors that frustrate employees who depend on timely, accurate responses. Even when outsourcing, many legacy verification partners still push issues and exceptions back to the employer, resulting in ongoing strain. Without a more reliable, streamlined solution, verification fulfillment becomes a source of recurring resource drain and avoidable employee dissatisfaction.

How it Works with Experian

When a verification request comes in, Experian manages the entire process on behalf of the employer. Verifiers submit their requests directly to Experian, where they are validated for identity, permissible purpose, consumer consent, and completeness. Once approved, Experian retrieves the necessary employment and/or income information based on current payroll feeds—whether it's a loan inquiry, a background employment check, social service inquiry, expanded wage detail, or a PSLF request—and fulfills the request in compliance with federal and state privacy laws.

Serve Employers, Serving Employees
1.866.997.0422 | experian.com/employer-services



Product Sheet

Employment & Income Verification Fulfillment for Employers

Experian handles any questions or issues through dedicated customer support so nothing gets pushed back onto the employer. This end-to-end process:

- Reduces internal workload
- Eliminates opportunities for manual error
- Helps current and former employees with fast, accurate responses when they're navigating important life events such as securing housing, obtaining a loan, getting a new job or qualifying for benefits
- Results in a smooth, secure experience for everyone involved and a significantly improves the employee experience



Gold – Brandon Hall Group
2025 Excellence
in Technology Awards



2024 Tech Award
from Lighthouse
Research & Advisory

"The University of South Carolina Payroll Department has saved countless hours by implementing Experian Verification Fulfillment. Previously an employee spent her entire day completing forms and responding to emails and phone calls with payroll information. Now we send the requests to Experian and move on to more essential payroll duties."

- Cresta Stewart,
Payroll Manager, University of South Carolina

Why work with Experian Employer Services for Verification Fulfillment



First-Class Service

Experian removes the verification burden from HR and Shared Services by handling requests, questions, and follow-ups directly. Proactive account management and dedicated support ensure a smooth experience without pushing work back onto employers.



Maintain Compliance

Our solution keeps employers aligned with all federal and state privacy laws. Requests are validated for permissible purpose, and employee data is released through secure, express-consent processes.



Smooth Verifications for Everyone

Verifiers get instant, 24/7 access, while employees can easily approve and manage data through a guided workflow. Features like PSLF verification, customizable letters, and expanded wage details streamline the entire process.



Trust and Protection with Security

Experian safeguards sensitive data with layered security, continuous monitoring, and rigorous system checks. From perimeter scanning to application-level protection, we keep your employees' information stays secure.

