



Unemployment Management

Claims Management for Professional Employer Organizations

Elevate your unemployment claims management process by partnering with Experian Employer Services. Our service-oriented approach caters to Professional Employer Organizations (PEOs) providing comprehensive support to streamline administrative tasks and optimize cost-saving strategies for PEOs and the clients they represent.

Key Benefits for PEOs

Our experience and expertise in navigating state unemployment tax regulations enables PEOs to maximize tax savings opportunities for their clients. Some of the ways we help PEO's reduce their overall unemployment tax costs include:

- › **Internal Merit Rating:** Our team creates reporting tools which allows PEOs to properly charge each client based on their "fair share" of the unemployment exposure within their accounts offering the PEO a big advantage over competitors.
- › **Streamline Administrative Processes:** Our efficient claims management system eliminates time-consuming paperwork, allowing clients to focus on core business activities while we handle the administrative burden.
- › **Improve Claim Win Percentage:** Leverage our experience and proven strategies to enhance the success rate of unemployment claim disputes and secure favorable outcomes.
- › **Protect Against Fraudulent Claims:** Our robust systems and procedures help PEOs with detection and prevention of fraudulent unemployment claims to safeguard an employer's resources and reputation.
- › **Ensure Compliance:** Our partnership ensures PEOs maintain compliance with all state regulations to minimize risks and penalties associated with unemployment claims.
- › **Shield Against Agency Errors:** With meticulous attention to detail, we identify and resolve any errors or overcharges from state workforce agencies ensuring accurate billing and cost savings.

Experience. Performance. Results.
1.866.997.0422 | experian.com/employer-services



Our Comprehensive Services Include:



Claims Processing

Our experienced analysts handle all aspects of claim processing and represent PEO interests effectively to increase the likelihood of favorable claim determinations.



SIDES Technology Integration

Benefit from our integration with State Information Data Exchange System (SIDES) technology to receive real-time electronic claims from states and gain additional time to respond and enhance efficiency.



Client Portal Access

Our client-facing portal has unparalleled visibility and control over the claims process which enables PEOs with easy monitoring and claims management across their entire client base.



Hearings Preparation and Representation

Stay informed and prepared with our expert guidance through hearings preparation sessions, ensuring PEOs are well-equipped to navigate the hearings process and present compelling arguments on behalf of their clients.

Discover the Difference with Our Unemployment Management Services

- › **Benefit Charge Auditing:** Our dedicated auditing specialists review every dollar charged to clients' accounts and compare to previous claim correspondence to best identify errors, protest inaccuracies and ensure accurate annual tax rates.
- › **Expert Unemployment Tax Consulting:** Access comprehensive tax consulting services tailored to PEO needs including tax rate verification, rate forecasting and in-depth analysis.
- › **Training & Education:** Equip PEO staff and clients with in-depth training sessions to enhance their understanding of unemployment claim management best practices, compliance, and cost-saving strategies.

Partner with Experian Employer Services to enhance efficiency, expertise and results in unemployment claim management for PEOs!