

Eligibility Assurance FrameworkSM

The role of advanced data and analytics in ensuring eligibility program integrity



Experian's Eligibility Assurance FrameworkSM offers government agencies decisioning support across the entire eligibility life cycle. Designed with the utmost flexibility in its components, the product supports a full range of agency needs.

Government agencies are required to make eligibility decisions to support their respective programs: Medicaid, Supplemental Nutrition Assistance Program, Temporary Assistance for Needy Families, Subsidized Housing Small Business Loans, Disaster Recovery and many others. In order to properly serve their constituents, these agencies must balance program efficiencies with accuracy of decision making.

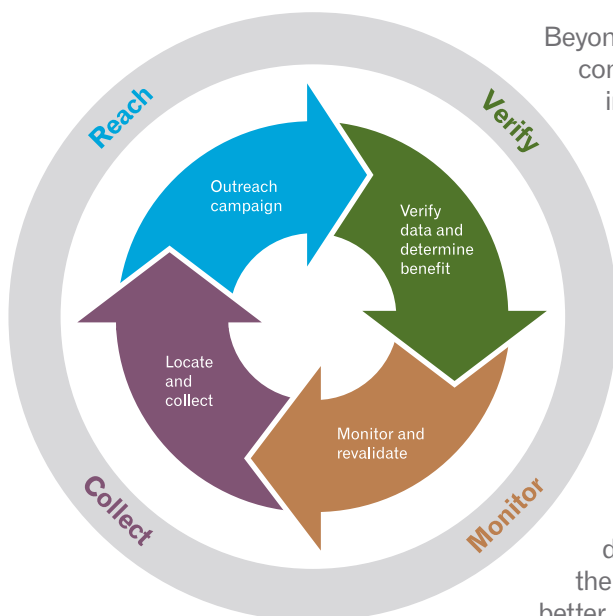
Reach. Verify. Monitor. Collect.

With Experian's Eligibility Assurance Framework, data and analytics are optimized at each stage of the eligibility life cycle.

Move from managing information from disparate sources or systems to an enterprise approach of integrating data, predictive analytics and advanced decisioning for improved eligibility determination. Efficiently evaluate applicants and ensure that benefits are given only to those who are eligible to receive them.

Experian's Eligibility Assurance Framework helps agencies to reduce improper payments, improve operational efficiencies and maximize program success.

To find out more about Eligibility Assurance Framework, contact your local Experian Public Sector sales representative at 1 888 314 8501 or visit www.experian.com/publicsector.



Beyond determining how to get constituents the aid they need in a timely manner, agencies also must ensure that limited funds reach the appropriate constituents. Monetary and human resource constraints, coupled with fraudsters' growing sophistication, have caused improper government payments to reach billions of dollars each year. This makes it critical for government agencies to leverage precise data and analytic tools to help them operate more efficiently and better manage risk while maximizing program reach.

Reach		Verify			Monitor	Collect
Communicate effectively with constituents	Capture accurate contact information	Verify application information	Understand holistic view of applicant	Determine applicant's benefits eligibility	Monitor applicant for ongoing eligibility	Locate and collect overpayment of benefits
Identify target constituents	Validate deliverable address	Verify address	Understand applicant's obligations	Make an eligibility decision with authoritative data	Review eligibility with authoritative data	Skip-tracing tools
Connect via appropriate channels	Confirm valid email	Verify Social Security number	Integrate external data	Improve compliance	Improve compliance	Determine capacity to pay and likelihood of collecting payment
Publicize programs	Confirm phone	Authenticate identity and measure for fraud risk	Identify duplicate constituents	Configure determination based on program requirements	Monitor over time to detect changes that may signal potential fraud	Segment, prioritize, collect
Educate constituents	Ensure ability to reach constituents	Income validation				
Steer to Websites or offices		Asset validation				