

Empowering state and local governments with actionable insight

Best-in-class services

Experian®, a global leader in information services, provides state and local governments with unparalleled insight, empowering agencies to fulfill their missions. We help cities, counties and state agencies to increase their efficacy by:

- Enabling agencies to offer secure e-services to their constituents by authenticating user identities
- Protecting the integrity of entitlement programs by making more insightful eligibility decisions
- Minimizing the incidence of tax fraud by identifying identity theft prior to disbursing refunds and assessing filers for high risk of underreporting
- Providing identity resolution to ensure the quality and relevancy of information in agency databases and facilitate master citizen indexes
- Accurately assessing potential government vendors for business fiscal stability and legitimacy
- Evaluating business and individual providers for participation in benefit programs
- Enabling higher levels of compliance for business services with extensive commercial data and scoring resources
- Identifying and understanding market trends and consumer and commercial demographics to drive economic growth
- Supplying insight into and screening for potential agency personnel hires
- Optimizing collection efforts to maximize revenue while decreasing the accumulation of new debt
- Offering enhanced support features to help agencies cope with the resource-intensive requirements of addressing a data breach

What Experian delivers

The Experian Government Services team is dedicated to meeting your agency's distinctive needs. Our extensive data assets, unique analytical offerings and proven track record of adhering to the highest standards in data security and regulatory compliance help the federal government provide public services that are more effective and personal for the constituents who use them.

Experian Government Services

Empowering state and local governments with actionable insight

Capabilities overview	
Deepen your understanding of individuals, businesses, markets and economies	
Risk intelligence	Understand and reduce risks in policies and programs through upfront and ongoing analysis of markets, portfolios, constituents and businesses.
Identity management and fraud detection	Authenticate identities, decrease the incidence of fraud, protect constituent identities, and ensure appropriate access to information and services.
Find and collect	Optimize your location and recovery efforts by leveraging unique data sources and advanced analytics to maximize efficiencies and revenue. Collect overdue obligations quickly and efficiently.
Eligibility	Accurately determine and validate ongoing eligibility with advanced data and analytics.
Data quality and insight	Ensure data integrity in programs and vet and analyze consumers and businesses to improve internal processes and meet regulatory requirements.
Employment screening	Make better hiring decisions with reliable and objective information on job applicants.
Data breach services	Prepare for and respond to data breaches with incident management, notification, identity protection solutions, call center support, and regular reporting.
Business vetting	Verify business and business owner information and assess associated financial risks using business credit reports and scores.

Industry expertise

With more than 50 years' expertise in information services, Experian has served public-sector organizations of all sizes — including all 50 states and a myriad of local governments and municipalities.

Partner with an expert

As state and local government agencies continue to face tougher economic challenges and increasingly complex needs, there's no better time to explore the wide array of benefits you gain from working with Experian. Contact us today at 1 855 339 3990 or publicsectorsupport@experian.com to learn more.

Contract information

Experian Information Solutions, Inc.

[NASPO Master Agreement number: AR3101](#)

