

Case study

Large investment advisor

OBJECTIVE: A large investment advisor wanted to leverage prior campaign learnings to better utilize their primary marketing channel (addressable TV) with several lead sources

SOLUTION: Digging into prior addressable campaigns, Experian's Custom Analytics team developed a multifaceted process dependent upon:

- **Product Line Offered** – Modeled each product line to predict likelihood of acquisition or expansion from existing account holders.
- **Likely Investment Amount** – Robust regression models were built predicting investment amount.
- **Multi-Channel Inclusion** – Process for post-impression contact was established for direct mail & email contact.

RESULT: This complex approach to targeting improved both performance and revenue forecasting, for customer acquisition and cross-selling campaigns.

- Two-tailed **statistical significance at 90%** seen for each model

