Experian Turn-Key Data Breach Resolution Support
Helping you weather the storm of a data breach.

Turning calamity into calm.
All backed by the knowledge that your sensitive information will only be handled by Experian employees, a dedicated, responsive staff to help you resolve the situation and minimize loss.

Incident Management

Dedicated Account Manager
You are assigned a dedicated Account Manager to help guide you through the data breach resolution process.

Project Management Tracking
Your Account Manager will provide an implementation checklist to ensure each phase of the resolution process is on task.

Enrollment Escalation Desk
Enrollment of your clients or personnel may be escalated, depending on circumstances, for swifter resolution.

Incident Response Education
Experian will train your key staff members how to address the breach and to prepare for situations that may arise.

Open/Closed Ticket Management
When an identity theft case is opened, it is thoroughly tracked and reported on using a ticket management system.

Notification

Four-Color Notification Letter
A notification letter, including a 4-color option, will be sent to all individuals identified in the data breach.

National Address on File
Experian utilizes its vast resources to provide current and appended addresses. We can also help research addresses for incomplete records.

User-Friendly Format/Letter Copy
A fully-formatted letter is provided for you to customize and use as your own to allow you to take advantage of our experience, saving you time and effort.

Notification Letter Assistance
We provide complete copy and mailing services in addition to re-sending letters that are returned due to incorrect addresses.

24-Hour Compliance Review Turn Around
Our compliance review turn-around is swift to ensure that we do not delay your ability to meet notification law requirements.
To learn more about data breach resolution, contact Experian at databreachinfo@experian.com or call 1 866 751 1323.