

Payer Alerts

Learn about policy updates at the speed payers make changes

Payer policies are a moving target for providers. With a tremendous volume of payers, all with unique and fluid requirements, your team must stay on top of an enormous amount of information. And, in the context of COVID-19 and all the 2021 revenue cycle changes, it's a never-ending task to secure the knowledge needed to expedite revenue recognition.

Ensure a proactive approach to meeting payer requirements. Payer Alerts provides notifications of policy, authorization, formulary and procedure changes for your selected payers. Online access allows staff across all departments to efficiently filter and search for pertinent changes.

Benefits to you

-  See quick and dramatic ROI; Payer Alerts can pay for itself by avoiding even one significant missed policy change.
-  Quickly learn of relevant updates with easy-to-consume summaries that flag retroactive changes and highlight new coverage terms.
-  Automatically receive, rather than hunt down, details on policy changes for your selected payers, specialties and categories.
-  Promptly see new requirements — enabling you to adjust and comply from the onset of changes to ensure timely payments, decrease billing costs and secure revenue.
-  Customize your alert subscriptions to deliver the right information to the right staff for immediate attention.

How it works

- **Ongoing data monitoring:** Updates are sourced from 85,000+ webpages by 725+ payers across Medicare, Medicaid, commercial payers, DME and pharma.
- **User-centric utilization:** Staff can proactively see updates in daily digest emails and reactively search for details via the online portal.
- **Expert-driven updates:** A specialized team of policy analysts review, process, categorize and summarize data — complete with callouts for CPT and HCPCS codes.
- **Adaptable terms:** Individualized subscriptions allow you to fit the unique responsibilities of each enrolled subscriber — with no maximum to the number of payers you monitor or alerts you can receive.

Get even more from Payer Alerts

Help protect your revenue integrity. When used in conjunction with Contract Manager, Contract Analysis and Claim Scrubber solutions, you can determine the financial impact of proposed or historical payer changes for use in contract negotiations and payer scorecards.