Electronic Directory Assistance

Add speed, efficiency and cost savings to your phone number searches with Electronic Directory Assistance. This access method offers significant savings in time and money over most voice operator services.

An efficient, money-saving alternative
Every minute your employees spend trying to obtain phone numbers is time away from your core business. Electronic Directory Assistance frees your employees’ time to concentrate on other tasks. Plus, it benefits your business with:

• Average cost savings of 50 percent on most operator services
• Daily updates of listed and unlisted phone numbers, making it easier to locate individuals and businesses
• Multiple phone numbers from one request, saving time and resources
• Improved productivity, consistency and accuracy over verbal exchange method

The information you need to locate customers
Simply enter the name, city, state and street name (if available) of the consumer or business you are trying to locate. Electronic Directory Assistance delivers:

• Up to 10 phone numbers per search
• Listings ranked by confidence score and sorted in scored sequence, with best match listed first at the top of the screen
• Complete name and address information (where available), including ZIP+4™ coding

Reverse phone search option
Electronic Directory Assistance allows you to search for name and address listings by entering only a 10-digit phone number. This search option is available nationwide.

Current and comprehensive
Experian’s Electronic Directory Assistance provides access to national residential and business listings from all Regional Bell Operating Companies, Local Exchange Carriers and Competitive Local Exchange Carriers. The database is updated daily with directory listing changes, making it accurate and up to date.
Access Electronic Directory Assistance online or in batch

Electronic Directory Assistance access is available via system-to-system interface (XML) and a user-friendly, secure Website through Experian’s MetroNet® product.

Electronic Directory Assistance is also available via batch processing. This time-saving access method delivers phone numbers and addresses (where available) within a guaranteed 24-hour turnaround time. You simply send us files through a variety of file transfer methods and we do the searching for you.

A smart business decision

Time and money mean everything to your business. Now you can save on both by automating your phone number searches with Electronic Directory Assistance.

To find out more about Electronic Directory Assistance, contact your local Experian sales representative or call 1 888 414 1120.

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