

# How to dispute items on your Experian credit report

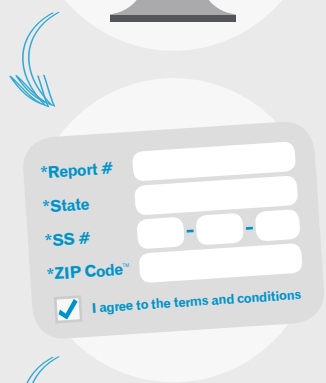


## Getting started

**Step #1** Go to [www.experian.com](http://www.experian.com).

**Step #2** From the "Consumer Assistance" tab, select "Disputes" from the dropdown menu.

**Step #3** Select "Start a New Dispute Online," and click "Continue."



## Give us some details

**Step #4** Enter your report number, state, Social Security number and ZIP Code."

**Step #5** Under "terms and conditions," you are asked to verify that you are requesting your own report and the information you are providing is accurate and true.

**Step #6** Click "Submit."



## Tell us about it

**Step #7** Click on the item you wish to dispute from the dropdown menu.

**Step #8** Click "Dispute This Item."

**Step #9** Select the reason for your dispute from the menu of common dispute reasons.

**Step #10** If necessary, provide additional details in the box. When complete, click "Submit Your Dispute."

**Step #11** Review the dispute information and select "Yes, Submit My Dispute."

**Step #12** Provide an email address to which a notice will be sent when your dispute results are ready to be viewed online.

## Live credit smart



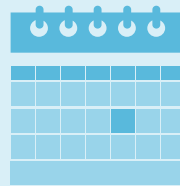
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Review monthly billing statements from their credit grantors to ensure accuracy of purchases and payment amounts