

Patient Statements

Increase patient collections, decrease AR days and reduce billing costs — all while improving patient satisfaction

Statements are often the single touchpoint between patient services rendered and payment. Given the impact this communication has on your bottom line, it's critical to have the right tool in place — one that will expedite your billing and collections as well as foster patient relationships.

Take a patient-centric approach to statements. Get paid faster while increasing patient satisfaction with Patient Statements — easy-to-understand, customizable communications that get you results.

Benefits to you

- 1. **Increase patient collections** through thoughtfully constructed statements built to reduce friction from invoice receipt to payment.
- 2. **Decrease AR days** with in-house presort for maximized speed of statement delivery.
- Reduce patient billing costs with content management tools, cleansed addresses, and presort mail rates.
- 4. **Help improve health outcomes** with the flexibility to include targeted educational messages and the promotion of complementary services.
- 5. **Increase patient satisfaction** with a single statement for hospital and physician billing.

With predefined content areas that are easily updated, you can focus on what matters most – patient needs.

What you can expect:

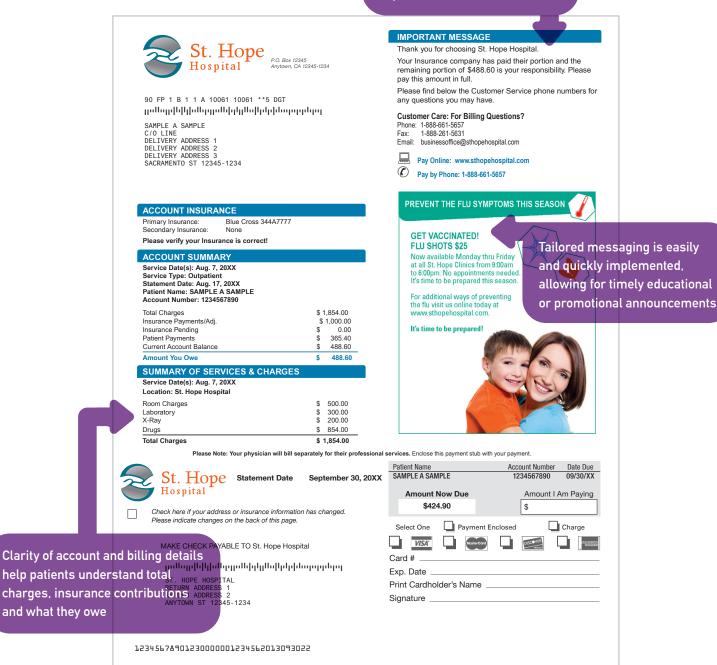
- Full-color statements designed for clarity: Intuitive layout reduces patient phone calls and payment delays.
- Patient personalization: Content management tools expedite tailored educational messaging or promotion of additional sources of revenue.
- **Custom targeting:** Deliver the right messages to the right audience with sophisticated targeting capabilities.
- Freedom to change: Predefined content can be easily updated with no programming fees often before your next statement run.
- Clean data: Verification software cleanses patient addresses to minimize returned mail and surplus charges.
- **Efficient invoice processing:** Integrated production and dispatch with in-house presorting facilities.
- Optimized mailings: Mail commingling to decrease time in transit and reduce postage costs.
- Straightforward patient experience: Consolidated hospital and physician invoices help get you paid faster.

Get even more from Patient Statements:

Integrated with PatientSimple $^{\text{TM}}$, healthcare expenses can be managed online.

Patient Statements

Integration with PatientSimple™ offers the flexibility to manage expenses online





© 2021 Experian Information Solutions, Inc. • All rights reserved

Experian and the Experian marks used herein are trademarks or registered trademarks of Experian Information Solutions, Inc. Other product and company names mentioned herein are the property of their respective owners.