With today’s focus on value-based care, more than ever, providers must ensure patients follow through with orders for care. Typically, over one-third of patients receive an order, but 20% never schedule a visit, putting their health—and your organization’s reimbursement levels—at risk. Patient Schedule is an online, data-driven scheduling platform that lets patients schedule appointments online—and so much more. Patient Schedule improves patient access by fostering the integration and communication to make sure both patients and providers have a better care experience.

How we do it

• Make sure patients are being scheduled for follow-up into your network
• Automate scheduling workflows with business rules that enable providers to define appointment criteria
• Escalate population health efforts by empowering call-center staff with the ability to book appointments instantly online
• Integrate in real-time with your practice management system and electronic medical records

What you get

Patient Schedule is here to help you:

• Upgrade the patient experience by allowing patients to book and reschedule appointments online and receive reminders
• Improve completion rates by enabling outreach email campaigns with Schedule Now buttons and automating reminders
• Optimize capacity, outcomes and practice performance by visualizing trends and driving behavior change
• Simplify access for people across the healthcare system with the right provider match
• Acquire new patients and keep them engaged throughout the healthcare continuum
• Save time by enabling call-center agents to schedule directly into referral providers’ systems
• Improve staff efficiency and optimize provider calendars

Reduce
Gaps in care

5x

Add 3+ New
Patients per month

Gain
Efficiencies

400%