



Experian Access

User Guide



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Experian Access features overview

Experian Access provides Experian's clients with an easy-to-use, secure online environment, available 24-7 with no setup costs or special software or hardware installation required. This sophisticated, web-based portal provides access to essential credit management tools in one central, online location. All the accurate, critical data you need to make timely, informed decisions and fast approvals is just a click away. The features and benefits of this delivery option are included below:

Experian Access features

- User-friendly interface with tips and help content embedded in the application process to help clients with their report requests
- Batch processing to enable clients to send a multiple-record file to process multiple reports in one transaction
- Web-enabled user groups to introduce new products and provide client training; recorded and archived for reference anytime
- Delegated administration of users via Experian Web Access Control System (EWACS)
- Secured Socket Layer with 128-bit encryption
- No special hardware or software required; an Internet-ready PC with a standard 128-bit encryption browser is all that is necessary (Internet Explorer® 7+ or Firefox)
- Multiple user access to the File OneSM credit database

Experian Access benefits

- No additional cost
- Highly secure application
- Allows clients to manage their own users, including powerful usage reporting capabilities
- Available 24 hours a day, seven days a week
- Lower client training time and associated costs

Experian Access target clients

Experian Access is ideal for clients that want to access Experian's credit solutions via the Internet but do not have volume levels that require or justify dedicated or leased-line access. There is no additional hardware or software required beyond a standard CPU with a modem and Internet access. Experian Access is browser-based and is presented in a user-friendly Web application format. Typical industries using Experian Access are financial services, banking, automotive, collections, credit union, and telecommunications, energy and cable. Experian Access provides clients with an immediate view into the credit health of their customers.

Demo capability

Two methods are available for interacting with all available credit products: the Prefilled demo Method and STAR 2000 Interactive Test Database method. Additional information can be found on page 28 of this user guide.

Reporting

Usage reports that indicate product usage/time frame by individual user(s) and subcodes are available. Additional Information can be found on page 39 of this user guide.

Billing

If you have access to more than one subcode, it is critical that you are aware which subcode is to be used for which purpose. You are asked to select your subcode at the beginning of each inquiry or before you submit a batch file. If you are not sure which subcode to use, please ask your Security Designate. Selecting incorrect subcodes may cause billing errors.

Security

Experian®, together with our clients, manages extremely sensitive information requiring the strongest controls to ensure security, confidentiality and integrity.

- Experian Web Access Control System (EWACS)
 - Highly secure registration process
 - We also recommend that all clients setup IP address restrictions to protect access. Security Designates have the ability to set IP address restrictions for each individual user.
- We electronically scramble your information using SSL (secure socket layer) encryption — a widely trusted encryption standard.
- Adaptive authentication is an additional security system that is used to prevent unauthorized users from logging in. It's very simple to use and most users are already using this type of technology when using online banking.

User IDs and passwords

Users are not to share ID's and/or passwords for any reason Security Designates can provide you with new products and services, update your ID or reset your password. Both our security platform and the application itself are reviewed and audited by a third-party vendor. Security controls, procedures and policies are placed through a rigorous security assessment process.

First-time user login

Experian Access's URL: www.experian.com/access/login.html

By accessing the URL, first-time users will be prompted to:

1. Change their user ID (optional).
2. Verify e-mail address — this step is critical for password resets and future changes to the user's account.
3. Create your secret questions — the user must select 3 questions and provide the answers to each of the questions. If the user forgets his or her password and selects the Forgot Your Password? option, the system will utilize these secret questions to verify the identity of the user so they may continue with the login process.

Please update your account information


Account ID	sunilham
Email	<input type="text" value="sunilham.muthireddy@es"/>
Confirm Email	<input type="text" value="sunilham.muthireddy@es"/>
New Password	<input type="password"/>
Confirm Password	<input type="password"/>

In case you forget your credentials...

Question 1	What is your maternal grandmother's first name? <input type="text" value="bisen1"/>
Answer	<input type="text" value="bisen1"/>
Question 2	What was the first name of your first manager? <input type="text" value="bisen1"/>
Answer	<input type="text" value="bisen1"/>
Question 3	What was the name of the town your grandmother lived in? (Enter full name of town only) <input type="text" value="bisen1"/>
Answer	<input type="text" value="bisen1"/>

Terms and conditions

- a) Agree NOT to disclose your password or shared secret to any other person
- b) Agree NOT to order credit reports or other data from Experian's site except in the performance of your official duties for your company
- c) Agree NOT to attempt to test the limits of access to the Experian information provided, or execute or use any function which is not directly related to the performance of your specific job function
- d) Agree TO inform my security designate when my job function no longer requires access to Experian's systems
- e) Understand that I am responsible for transactions which take place under the user id I am issued and understand that accounts may be monitored by Experian.



Request has been processed successfully.

Profile update successfully completed.
Please [click here](#) to get back to home page.

Experian Access Help Center

The Experian Access Help Center provides links to recorded Web casts, a comprehensive library of frequently asked questions as well as links to user guides and product information.

Example:

Experian Access

FAQ's | Learn more about our products | Recorded training | Product guides

Experian Access Help Center

The Experian Access team is committed to provide the education and training that you need to enable quick and easy access to our products and solutions.

We have added the Experian Access Help Center to bring to the forefront all of our education and training tools. The below information is organized into three distinct sections: User Guides, Recorded Webinars and FAQ's.

Security

We have security measures in place to protect your information and identity.

- We electronically scramble your information using SSL (secure socket layer) encryption - a widely trusted encryption standard.
- All of the information you submit resides on our servers where only our software can access it.
- Our employees are trained in our strict privacy practices.

For more in-depth information, please read our [Privacy Policy](#)

Contact Us

We're Here to Help
Contact our Support Center to receive assistance with your needs.

Customer Support
1 800 831 5614
Monday – Friday from 7 a.m. to 7 p.m.
Phone hours are Central Time Zone

Technical Support
1 800 854 7201
Monday – Friday from 7 a.m. to 8 p.m.
Saturday & Sunday from 8 a.m. to 5 p.m.
Phone hours are Central Time Zone

Email Support
eSupport@experian.com

Product User Guides	Recorded Training	Frequently Asked Questions	Product Information
<p>Collection & Locating Solutions</p> <p>Collection Advantage User Guide</p> <p>MetroNet User Guide</p>	<p>Consumer Credit Services</p> <p>Credit Solutions / Experian Access User Guide</p> <p>Credit Profile Report Enhanced Reference Guide</p> <p>Credit Profile Report TTY Reference Guide</p> <p>Glossary of Report Codes</p>	<p>Prospect Marketing</p> <p>Instant Prescreen User Guide</p>	<p>General</p> <p>Access User Guide</p> <p>IP Address Restriction User Guide</p>

Help content

Users requiring more information can utilize the Help links (questions marks located at the top right of each section) to display additional information contained in Help pages.

Product Overview

Collection and Locating Solutions

- **Address SearchSM** — Provides a comprehensive list of names and addresses associated with an input address.
- **Address Update** — Keeps you in touch with important customers by providing current addresses from Experian's nationwide, continuously updated database.
- **Collection Advantage** — Uniquely combines credit-based scoring, consumer contact information, and state-of-the-art analytical services into a single delivery platform for the collection industry.
- **Collection Report** — Provides current address information highlighting critical aspects of a debtor's situation pinpointing which debtors have the highest collection potential.
- **MetroNet[®]** — Maximize your collection and skip tracing efforts with MetroNet's comprehensive, accurate and up-to-date data on more than 140 million households and 19 million businesses.

Consumer Credit

- **Connect Check PlusSM** — Reduce financial losses due to identity fraud or risk exposure.
- **Credit Profile Report** — Produce an applicant's credit history instantly with the unsurpassed data precision and file coverage of Experian's File OneSM database.
- **Employment InsightSM** — An effective employment-screening tool providing Social Security number, address, previous employment history, public records and credit history.
- **Social Search** — Using Social Security number as the only input, helps you reach hard-to-find individuals who may have changed their names or moved without a forwarding address.

Consumer Credit solutions

- **BullseyeSM** — Provides a quick, easy and cost-effective way to review previously reported credit information.
- **Instant Update** — A tool to report derogatory information instantly.
- **Subscriber DecodeSM** — Provides the business name, address and telephone number of subscribers.

Custom Solutions

Experian Custom Solutions are for clients that are seeking the full power of Experian. These solutions tailor the Experian credit products and services to meet the specific needs of our clients.

Industry Solutions

- **Automotive Credit ProfileSM** — Customized for the automotive industry including an automotive profile summary.
- **Healthcare Credit ProfileSM** — Customized for the healthcare industry. It provides an immediate and accurate view of a patient's credit history.

Prospect Marketing

- **Instant Prescreen** — Real time prescreen program that allows clients to automatically pre-approve the consumer for credit products at the point-of-contact (POC).
- **iscreen** — Self-service, prescreen list fulfillment tool that enables small-to mid-tiered credit grantors (e.g., credit unions and regional banks) to order prescreened names through Experian's Experian Access.

Partner Services

- **Income ViewSM** — Tax verification service that provides clients with streamlined IRS 4506-T processing and prompt access to applicants' verified income via the Internal Revenue Service (IRS).
- **SmartBusinessReportsSM** — Allows you to immediately determine the financial health and automatically monitor changes to the financial profile of companies.

Ancillary Add-ons

Report Summary

- **Fraud ShieldSM** — Provides a comprehensive series of checks, searches and counters to screen every credit application; instantly recognizes warning signs and critical discrepancies, such as Social Security numbers recorded as deceased, non-issued or out of range.
- **Profile Summary** — Contains 17 significant calculations from the Credit Profile Report for quick credit history analysis.
- **Demographics Band** — Verify a consumer's identity and application information in seconds even if the individual has no prior credit history.
 - Telephone Numbers
 - Geography Codes
- **OFAC Name Matching Service**
 - OFAC Search Detail
 - Match/No Match Message

Creditor Contact Information

- **Direct CheckSM** — Helps financial institutions contact other credit grantors for fast information on a consumer in the following areas: collections, new accounts, fraud detection, skip locating and loan activity.
- **Credit Score Disclosure Exception Notices** — Provides the necessary disclosure information regarding credit score.
 - Residential Mortgage
 - General Finance

Risk Model Add-ons

Traditional

- VantageScore
- National Equivalency Score
- National Risk Model
- Scorex PLUSSM
- Scorex PLUSSM 2

Income & Debt Estimators

- Income InsightSM
- Income Insight W2SM
- Total Debt-to-Income InsightSM
- Total Mortgage Debt-to-Income InsightSM
- First Mortgage Debt-to-Income InsightSM
- Asset InsightSM
- Financial Assistance CheckerSM Model

Industry

- Auto Risk Model
- Credit Union Risk ModelSM
- Retail Risk Model
- Tele-Risk ModelSM
- Telecommunications, Energy and Cable Risk ModelSM

Bankruptcy

- Bankruptcy PLUSSM
- Bankruptcy WatchSM
- Experian/MDS Bankruptcy ModelSM

Behavioral

- Emerging Credit ScoreSM
- CollectScore
- Fraud ShieldSM Score Plus
- Experian Never PaySM
- RecoveryScoreSM (Bankcard) & (Retail)
- SureViewSM (Non-Prime Bankcard)

Experian/Fair Isaac Bankruptcy Score (FICO Scores)

- Risk Model 2
- Risk Model 3
- Risk Model 8
- AdvancedRiskScore
- Advanced Risk Score 2
- Installment Loan Model 2
- Installment Loan Model 3
- Personal Finace Model 2
- Personal Finace Model 3
- Auto Loan Model 2
- Auto Loan Model 3
- Auto Loan Model 8
- Bancard Model 2
- Bancard Model 3
- Bancard Model 8
- Bankruptcy Score

Home Tab — Dashboard

Experian Products and Services

Experian AccessSM is a sophisticated new website that provides access to essential credit management tools in one central, online location. All the accurate, critical data you need to make timely, informed decisions and fast approvals is just a click away.

New Features

Recorded training sessions for the all new Experian Access are available.

- >> [Experian Access User Training](#)
A complete overview of the new Experian Access website.
- >> [Security Designate Training](#)
A training session for Security designates to learn how to manage and update your users.

Batch Processing Services

Experian Access provides batch processing for Experian credit products. In just [three easy steps](#), up to 5,000 credit inquiries can be processed at the same time.

Recent Batch Jobs ?

Download Batch
Details

Date Submitted	Status	Batch Job Title	Batch Size	Product	Subcode
No batch list to display					

Page 1 of 1 No records to display

My Account

- >> Home
- >> Products
- >> Archives
- >> Preferences

Products Available for Demo

- Address SearchSM
- Address Update
- Automotive Credit ProfileSM
- Bullseye
- Collection AdvantageSM
- Collection Report
- Connect Check PlusSM
- Healthcare Credit ProfileSM
- Social Search
- Subscriber Decode

We're Here to Help

Visit our [Help Center](#) or contact our support team to receive assistance.

Customer Support

- News about new features and/or upcoming training sessions
- Batch Jobs — download recently submitted batch jobs
- User Groups — sign up for upcoming user groups

Products Tab

The Products Tab contains links to all of the products that the user id has access to. Products are grouped together in the following sections:

- Collection and Locating Solutions
- Consumer Credit
- Consumer Credit Services
- Custom Solutions
- Industry Solutions
- Prospect Marketing
- Partner Services

<p>Collection and Locating Solutions</p> <ul style="list-style-type: none"> > Address SearchSM > Address Update > Collection AdvantageSM > Collection Report > MetroNet[®] 	<p>Consumer Credit</p> <ul style="list-style-type: none"> > Connect Check PlusSM > Credit Profile > Employment InsightSM > Social Search <p>Consumer Credit Services</p> <ul style="list-style-type: none"> > Bullseye > Instant Update > Subscriber Decode <p>Custom Solutions</p>	<p>Industry Solutions</p> <ul style="list-style-type: none"> > Automotive Credit ProfileSM > Healthcare Credit ProfileSM <p>Prospect Marketing</p> <ul style="list-style-type: none"> > Instant Prescreen 	<p>Partner Services</p> <ul style="list-style-type: none"> > Income ViewSM > SmartBusinessReportsSM
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Consumer Credit — Credit Profile

Credit Profile Report Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details

Billing Information
* Access Subcode: TCA1 5100023 COSTA MESA, CA Set as default

STEP 2: Individual's Information

Primary Applicant

Personal Information
* First Name: Peggy
* Last Name: Fess - Gen. -
Social Security:

Current Address
* Street Address: 1400
* Zip/Postal Code: 92626

STEP 3: Ancillary Add-ons

Report Summary
 Profile Summary
 Fraud ShieldSM Summary

Demographics
 Telephone Numbers
 Geography Codes

OFAC Name Matching Service
 OFAC Search Detail
 Match/No Match Message

Subscriber Contact Information
 Direct CheckSM

Credit Score Disclosure Exception Notices
 Residential Mortgage
 General Finance
* Risk Model: Experian/Fair Isaac Risk Model 2
* Company Name: Debie
* Street Address: 475 anton blvd
* City/Town: Cost Mesa * CA
* Zip/Postal Code: 92626

Once a user has logged in, on the right hand side there will be a box titled "My Account." All of the products that the user has access to will display in this section under products. The Credit Profile Report Inquiry page shown above is where a user can pull credit products individually. Select the appropriate billing subcode from the drop-down menu. The input screen is dynamically generated based on the 'Display all fields' or 'Upload a Batch Job' selection. Be sure to enter data in all of the required fields (as indicated with a red asterisk) before submitting your transaction.

Consumer Credit — Credit Profile

STEP 4: Risk Model Add-ons

Traditional	Income & Debt Estimators	Industry
<input type="checkbox"/> VantageScore [®]	<input type="checkbox"/> Income Insight SM	<input type="checkbox"/> Auto Risk Model
<input type="checkbox"/> National Equivalency Score	<input type="checkbox"/> Income Insight W2 SM	<input type="checkbox"/> Credit Union Risk Model SM
<input type="checkbox"/> New National Risk Model	<input type="checkbox"/> Total Debt-to-Income Insight SM	<input type="checkbox"/> Retail Risk Model
<input type="checkbox"/> Scorex PLUS SM	<input type="checkbox"/> Total Mortgage Debt-to-Income Insight SM	<input type="checkbox"/> Tele-Risk Model SM
<input type="checkbox"/> Scorex PLUS SM 2	<input type="checkbox"/> First Mortgage Debt-to-Income Insight SM	<input type="checkbox"/> Telecommunications, Energy and Cable Risk Model SM
	<input type="checkbox"/> Asset Insight SM	
	<input type="checkbox"/> Financial Assistance Checker SM Model	
Bankruptcy	Behavioral	Experian/Fair Isaac (FICO Scores)
<input type="checkbox"/> Bankruptcy PLUS SM	<input type="checkbox"/> Emerging Credit Score SM	<input type="checkbox"/> Risk Model 2
<input type="checkbox"/> Bankruptcy Watch SM	<input type="checkbox"/> CollectScore	<input type="checkbox"/> Risk Model 3
<input type="checkbox"/> Experian/MDS Bankruptcy Model SM	<input type="checkbox"/> Fraud Shield SM Score Plus	<input type="checkbox"/> Risk Model 8
	<input type="checkbox"/> Experian Never Pay SM	<input type="checkbox"/> Advanced Risk Score
	<input type="checkbox"/> RecoveryScore SM (Bankcard)	<input type="checkbox"/> Advanced Risk Score 2
	<input type="checkbox"/> RecoveryScore SM (Retail)	<input type="checkbox"/> Installment Loan Model 2
	<input type="checkbox"/> SureView SM (Non-Prime Bankcard)	<input type="checkbox"/> Installment Loan Model 3
		<input type="checkbox"/> Personal Finance Model 2
		<input type="checkbox"/> Personal Finance Model 3
		<input type="checkbox"/> Auto Loan Model 2
		<input type="checkbox"/> Auto Loan Model 3
		<input type="checkbox"/> Auto Loan Model 8
		<input type="checkbox"/> Bankcard Model 2
		<input type="checkbox"/> Bankcard Model 3
		<input type="checkbox"/> Bankcard Model 8
		<input type="checkbox"/> Bankruptcy Score

Up to five optional risk model Add-on products may be added to the inquiry.

Note: If the user's billing subcode is set to always return a specific risk model or ancillary product, it will be automatically returned with the report. If a risk model is chosen, this will override any existing subcode setting. To add a risk model, both the set risk model (based on your billing subcode) and the additional selection must be added. For example, if your billing subcode is set to receive the Scorex PLUSSM score and you wish to also receive or add the National Risk Model, both risk models must be added using the add-on feature. If you wish to override the Scorex PLUS score and receive the National Risk Model only, simply add just the National Risk Model. Contact Customer Support at 1 800 831 5614 for additional information on Customer Master settings.

Consumer Credit — Credit Profile

Personal	Messages	Score Summary	Public Records	Creditors	Inquiries
02/13/2012 – 03:25:48 PM CT					
Personal Information					
Best Name		Other Name(s)			
PEGGY FESS		* PEGGY OPRIAN; * PEGGY SESS; ROBY A FESS; A KENNON FESS *Does not match inquiry			
Best Social Security number		Other Social Security number(s)		Date of Birth	
* 666-11-9340 *Does not match inquiry				07/16/1973	
Best Address		Other Address(es)			
1400 HUNTERS MILL AVE FORT WASHINGTON, MD 20744-3609 Single-family dwelling Reported 6 times from 07/13/1995 to 10/21/2010; Last subscriber 1720144 by Update		* 18203 SHANNA DR ACCOKEEK, MD 20607-3204 Single-family dwelling Reported 11/12/2003 to 10/24/2008 by Update *Does not match inquiry		* 2140 BROOKS DR APT 204 FORESTVILLE, MD 20747-1074 Apartment complex Reported 07/10/2005 to 03/07/2007 by Update *Does not match inquiry	
Best Employer		Other Employer(s)			
SANTA ANA UNIFIED SCHOO 1601 E. CHESTNUT AVE SANTA ANA CA 92701 Reported 04/2011 by Inquiry		HOAG MEMORIAL Reported 03/2006 by Inquiry			
Messages Back to top					
Informational Messages					
Type		Message			
		0335 F 08TOO MANY INQUIRIES LAST 12 MONTHS 0335 V 08TOO MANY INQUIRIES LAST 12 MONTHS			
Score Summary Back to top					
Risk Model	Score	Code	Score Factor Description		
Experian/Fair, Isaac Risk Model V2 (Score range: 300 - 850)	548	38	Serious delinquency and public record or collection filed		
		10	Ratio of balance to limit on bank revolving or other rev accts too high		
		02	Level of delinquency on accounts		
		18	Number of accounts with delinquency		
Experian/Fair, Isaac Auto Model V2 (Score range: 250 - 900)	548	38	Serious delinquency and public record or collection filed		
		10	Ratio of balance to limit on bank revolving or other rev accts too high		
		02	Level of delinquency on accounts		
		18	Number of accounts with delinquency		
Experian/Fair, Isaac Risk Model (Score range: 300 - 850)	570	38	Serious delinquency and public record or collection filed		
		18	Number of accounts delinquent		
		10	Proportion of balance to high credit on bk revolvng or all revolvng accts		
		13	Length of time (or unknown time) since account delinquency		

The consumer report will then be displayed. Output options include printer-friendly format or download as an Adobe® Acrobat® PDF.

- Select the new inquiry link to begin a new consumer inquiry.
- Select the edit inquiry link to return to the inquiry page and modify the original inquiry request (optional). (An additional inquiry could be posted to the applicants file and additional charges may apply.)

Consumer Credit — Connect Check PlusSM Inquiry Screen

Connect Check PlusSM
Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details ?

Billing Information

* Access Subcode: Set as default

Report Type Options

* Report Type: Full Report Detail Report Summary Report

STEP 2: Individual's Information ?

Please enter either Name & Address or Name & Social Security Number.

<p>Personal Information</p> <p>* First Name: <input type="text" value="Ralph"/></p> <p>* Last Name: <input type="text" value="Allen"/> - Gen. - <input type="text"/></p> <p>Social Security: <input type="text" value="666706089"/></p>	<p>Current Address</p> <p>* Street Address: <input type="text" value="10650 HOLMAN AVE APT 212"/></p> <p>* Zip/Postal Code: <input type="text" value="90024"/></p>
--	---

*Required Fields

Response Screen

Connect Check PlusSM

Allen,Ralph 66670XXXX;CA-10650 HOLMAN AVE APT 212/LOS ANGELES CA 90024;Y-01061961;VERIFY;VERIFY-Y2/J2;RR-XCK;M-Reference 123;

Applicant

02/13/2012 — 08:36:09 PM CT
REFERENCE 123

Experian Connect Check Plus Summary

Credit Classification Code	1
ID Match Condition	C - ID Match
Score	Experian/Fair, Isaac Risk Model V2 — 37

ID Summary

Best Name	Other Name(s)	
RALPH L ALLEN		
Best Social Security number	Other Social Security number(s)	Date of Birth
666-70-6089		01/06/1961

Consumer Credit—Employment InsightSM Inquiry Screen

Employment InsightSM
Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details ?

Billing Information

* Access Subcode: Set as default

STEP 2: Individual's Information ?

<p>Personal Information</p> <p>* First Name: <input type="text" value="Peggy"/></p> <p>* Last Name: <input type="text" value="Fess"/> - Gen. - v</p> <p>Social Security: <input type="text"/></p>	<p>Current Address</p> <p>* Street Address: <input type="text" value="1400 Hunters Mill"/></p> <p>* City/Town: <input type="text" value="Fort Washington"/> * MD v</p> <p>* Zip/Postal Code: <input type="text" value="20744"/></p>
---	---

STEP 3: Ancillary Add-ons ?

<p>Report Summary</p> <p><input checked="" type="checkbox"/> Profile Summary</p> <p><input type="checkbox"/> Fraud ShieldSM Summary</p> <p>Subscriber Contact Information</p> <p><input type="checkbox"/> Direct CheckSM</p>	<p>Demographics</p> <p><input type="checkbox"/> Telephone Numbers</p> <p><input type="checkbox"/> Geography Codes</p> <p>Mail a Copy to Potential Employee</p> <p><input type="checkbox"/> Copy Consumer</p>	<p>OFAC Name Matching Service</p> <p><input type="checkbox"/> OFAC Search Detail</p> <p><input type="checkbox"/> Match/No Match Message</p>
--	--	--

*Required Fields

Response Screen

Employment InsightSM

 Print View PDF Edit Inquiry New Inquiry

Allen,Ralph;CA-10650 HOLMAN AVE APT 212/LOS ANGELES CA 90024;VERIFY;T-35.....;VERIFY-DM/V2/J2;DEMOPH;DEMOGEO;K-PH;SHIELD;PSUM;COPY;OFAC;OFACMSG;

Applicant

Personal | Messages | Demographics | Fraud Summary | Profile Summary | Creditors | Inquiries | Direct Check

02/13/2012 — 03:29:28 PM CT

Personal Information

Best Name	Other Name(s)	
RALPH L ALLEN	T ANDERSON ALLEN; * RALPH T CECIL; * ANDERSON BILERL	*Does not match inquiry
Best Social Security number	Other Social Security number(s)	Date of Birth
* 666-70-6089		
*Does not match inquiry		
Best Address	Other Address(es)	
10650 HOLMAN AVE APT 212 LOS ANGELES, CA 90024-5953 Apartment complex Reported 21 times from 02/12/2008 to 10/13/2011; Last subscriber 6906014 by Update	* 2811 ARIZONA AVE APT 1 SANTA MONICA, CA 90404-1570 Apartment complex Reported 04/09/1998 to 10/16/2009 by Update	* 1410 S BENTLEY AVE APT 104 LOS ANGELES, CA 90025-7310 Apartment complex Reported 12/02/2005 to 07/10/2009 by Update
	*Does not match inquiry	*Does not match inquiry

Consumer Credit — Social Search Inquiry Screen

Social Search
Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details ?

Billing Information

* Access Subcode: Set as default

STEP 2: Individual's Information ?

Social Security Number(s)

* Social Search:

Add more numbers

STEP 3: Ancillary Add-ons ?

Report Summary	Demographics	Subscriber Contact Information
<input type="checkbox"/> Fraud Shield SM Summary	<input type="checkbox"/> Telephone Numbers <input type="checkbox"/> Geography Codes	<input type="checkbox"/> Direct Check SM

My Account

- >> Home
- >> Products
 - > Address SearchSM
 - > Address Update
 - > Automotive Credit ProfileSM
 - > Bullseye
 - > Collection AdvantageSM
 - > Collection Report
 - > Connect Check PlusSM
 - > Credit Profile
 - > Employment InsightSM
 - > Healthcare Credit ProfileSM
 - > Instant Prescreen
 - > Instant Update
 - > MetroNet[®]
 - > Social Search
 - > Subscriber Decode
- >> Archives
- >> Preferences

Additional Resources

**Required Fields*

Response Screen

Social Search
Print View PDF Edit Inquiry New Inquiry

9-66670XXXX; VERIFY; VERIFY-Y2/J2;

666-70-XXXX

RALPH L ALLEN

Personal | Fraud Summary | Direct Check

02/13/2012 – 04:10:41 PM CT

Personal Information

Best Name	Other Name(s)	Spouse Name
RALPH L ALLEN	T ANDERSON ALLEN; RALPH T CECIL; RALPH T ROBIN ALLEN; RALPH H ALLEN; RALPH CECIL; ANDERSON BILERL; RALPH TRACEY ALLEN; RALPH ALLEN; RALPH TRACY ALLEN	
Best Social Security number	Other Social Security number(s)	Date of Birth
666-70-6089 <small>Reported 88 times</small>		01/06/1961

Consumer Credit Services — Bullseye Inquiry Screen

BullseyeSM
Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details ?

Billing Information

* Access Subcode: Set as default

STEP 2: Individual's Information ?

Personal Information

* First Name:

* Last Name: - Gen. -

Social Security:

Current Address

* Street Address:

* Zip/Postal Code:

*RequiredFields

Response Screen

```

PAGE 1 DATE 2-13-2012 TIME 16:11:55 VB01 TCA1

RALPH L ALLEN
10650 HOLMAN AVE APT 212
LOS ANGELES CA 900245953

----- TRADES -----
SUBSCRIBER          OPEN   AMT-TYP1   AMT-TYP2 ACCTCOND   PYMT STATUS
SUB#   KOB TYP TRM ECOA BALDATE   BALANCE   PYMT LEVEL MOS REV   PYMT HISTORY
ACCOUNT #           LAST PD   MONTH PAY   PAST DUE  MAXIMUM   BY MONTH

*EXPERIAN                7-01   $2,000-C                2-12   ( 1) L   CHARGOFF
5991317 50 UNS  10   0 2-05-12
123456

END -- EXPERIAN BULLSEYE
    
```

Consumer Credit Services—Instant Update Inquiry Screen

Instant Update
Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields

STEP 1: Inquiry Details

Billing Information

* Access Subcode: Set as default

Account Information

* Account Number:

End User:

* Purpose Type:

* Terms:

* Amount:

Full Dollar Amount:

* Open Date:

* Occurrence Date:

* Payment Status:

* ECOA Code:

Special Comment:

Original Credit Grantor:

Report Response Options

* Report Format: Classic TTY

Include headings

STEP 2: Individual's Information

Personal Information

* First Name:

Middle Name:

* Last Name: - Gen. -

Social Security:

Year of Birth:

Age:

Current Address

* Street Address:

City/Town: - State -

* Zip/Postal Code:

Previous Address

Street Address:

City/Town: - State -

**Required Fields*

Response Screen

Instant Update
Print View | PDF | Edit Inquiry | New Inquiry

Allen, Ralph; CA-10650 HOLMAN AVE APT 212/90024; T-01.....; K-1; H-Y; D-08171998; M-123456; O-07202011; R-97;

TTY

PAGE 1 DATE 2--13--2012 TIME 16:13:12 VF01 TCA1

INSTANT UPDATE DATABASE ERROR

INSTANT UPDATE NOT PROCESSED

END -- EXPERIAN

My Account

- >> Home
- >> Products
 - > Address SearchSM
 - > Address Update
 - > Automotive Credit ProfileSM
 - > Bullseye
 - > Collection AdvantageSM
 - > Collection Report
 - > Connect Check PlusSM
 - > Credit Profile
 - > Employment InsightSM

Consumer Credit Services — Subscriber Decode Inquiry Screen

Subscriber Decode

Please provide the information requested below. Fields marked with an asterisk (*) are required.

STEP 1: Inquiry Details
Billing Information
* Access Subcode: TCA1 1999805 COSTA MESA, CA Set as default

STEP 2: Subscriber Information
Subscriber Number(s)
* Subscriber #1: 5100023 Add more subscriber numbers

My Account

- » Home
- » Products
 - » Address SearchSM
 - » Address Update
 - » Automotive Credit ProfileSM
 - » Bullseye
 - » Collection AdvantageSM
 - » Collection Report
 - » Connect Check PlusSM
 - » Credit Profile
 - » Employment InsightSM
 - » Healthcare Credit ProfileSM
 - » Instant Prescreen
 - » Instant Update
 - » MetroNet[®]
 - » Social Search

*Required Fields

Response Screen

Subscriber Decode

Print View PDF Edit Inquiry New Inquiry

5991317;

TTY

PAGE 1 DATE 2-13-2012 TIME 16:16:30 VB01

SUB: 5991317 E SOLUTIONS BR: AUTOMATION SVCS
475 ANTON BLVD TEL: 714.830.7682
COSTA MESA CA 926267037

END -- EXPERIAN CODE

My Account

- » Home
- » Products
 - » Address SearchSM
 - » Address Update
 - » Automotive Credit ProfileSM
 - » Bullseye
 - » Collection AdvantageSM
 - » Collection Report
 - » Connect Check PlusSM
 - » Credit Profile
 - » Employment InsightSM

Collection and Locating Solutions — Address SearchSM Inquiry Screen

Address SearchSM
Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details ?

Billing Information

* Access Subcode: Set as default

STEP 2: Individual's Information ?

Current Address

* Street Address:

* Zip/Postal Code:

STEP 3: Ancillary Add-ons ?

Report Summary

Fraud ShieldSM Summary

Response Screen

Address SearchSM

[Print View](#) [PDF](#) [Edit Inquiry](#) [New Inquiry](#)

ADR-10650 HOLMAN AVE APT 212/LOS ANGELES CA 90024;VERIFY;VERIFY-V2/J2;SHIELD;M-Reference 123;

Applicant

Personal

02/13/2012 – 04:17:37 PM CT
REFERENCE 123

Personal Information

Best Name	Other Name(s)	Spouse Name
RALPH L ALLEN	T ANDERSON ALLEN; RALPH T CECIL; RALPH T ROBIN ALLEN; RALPH H ALLEN; RALPH CECIL; ANDERSON BILERL; RALPH TRACEY ALLEN; RALPH ALLEN; RALPH TRACY ALLEN	
Best Social Security number	Other Social Security number(s)	Date of Birth
		01/06/1961
Best Address	Other Address(es)	
10650 HOLMAN AVE APT 212 LOS ANGELES, CA 90024-5953 Apartment complex Reported 46 times from 02/12/2008 to	2811 ARIZONA AVE APT 1 SANTA MONICA, CA 90404-1570 Apartment complex Reported 04/09/1998 to 10/16/2009	1410 S BENTLEY AVE APT 104 LOS ANGELES, CA 90025-7310 Apartment complex Reported 12/02/2005 to 07/10/2009

Collection and Locating Solutions — Address Update Inquiry Screen

Address Update
Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details

Billing Information

* Access Subcode: TCA1 1999805 COSTA MESA, CA Set as default

STEP 2: Individual's Information

Primary Applicant

Personal Information

* First Name:

* Last Name: Gen. -

Social Security:

Current Address

* Street Address:

* Zip/Postal Code:

STEP 3: Ancillary Add-ons

Report Summary

Fraud ShieldSM Summary

Direct CheckSM

Demographics

Telephone Numbers

Geography Codes

OFAC Name Matching Service

OFAC Search Detail

Match/No Match Message

My Account

- >> Home
- >> Products
 - > Address SearchSM
 - > Address Update
 - > Automotive Credit ProfileSM
 - > Bullseye
 - > Collection AdvantageSM
 - > Collection Report
 - > Connect Check PlusSM
 - > Credit Profile
 - > Employment InsightSM
 - > Healthcare Credit ProfileSM
 - > Instant Prescreen
 - > Instant Update
 - > MetroNet[®]
 - > Social Search
 - > Subscriber Decode
- >> Archives
- >> Preferences

Additional Resources

Product Guides

- > Glossary of Report Codes
- > Credit Solutions User Guide

Training Videos

- > Address Update (TTY)

*Required Fields

Response Screen

Address Update
Print View PDF Edit Inquiry New Inquiry

Allen,Ralph 66670XXXX;CA-10650 HOLMAN AVE APT 212/LOS ANGELES CA 90024;Y-01061961;G-G;VERIFY;VERIFY-Y2/J2;SHIELD;M-Reference 123;

Applicant

Personal Fraud Summary Direct Check

02/13/2012 — 04:19:08 PM CT

REFERENCE 123

Personal Information

Best Name	Other Name(s)	Spouse Name
RALPH L ALLEN	T ANDERSON ALLEN; * RALPH T CECIL; * ANDERSON BILERL <small>*Does not match inquiry</small>	ROBIN
Best Social Security number	Other Social Security number(s)	Date of Birth
666-70-6089 <small>Reported 88 times</small>		01/06/1961
Best Address	Other Address(es)	
10650 HOLMAN AVE APT 212 LOS ANGELES, CA 90024-5953 <small>Apartment complex Reported 46 times from 02/12/2008 to 10/13/2011; Last subscriber 6906014 by Update</small>	* 2811 ARIZONA AVE APT 1 SANTA MONICA, CA 90404-1570 <small>Apartment complex Reported 04/09/1998 to 10/16/2009; Last subscriber 2309120 by Update *Does not match inquiry</small>	* 1410 S BENTLEY AVE APT 104 LOS ANGELES, CA 90025-7310 <small>Apartment complex Reported 12/02/2005 to 07/10/2009; Last subscriber 1229200 by Update *Does not match inquiry</small>

Collection and Locating Solutions — Collection Advantage Inquiry Screen

Collection AdvantageSM

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields

STEP 1: Inquiry Details ?

Billing Information

* Access Subcode: Set as default

Account Information

* Permissible Purpose:

STEP 2: Individual's Information ?

<p>Personal Information</p> <p>* First Name: <input type="text" value="Peggy"/></p> <p>* Last Name: <input type="text" value="Fess"/> - Gen. - <input type="text"/></p> <p>Social Security: <input type="text"/></p>	<p>Current Address</p> <p>* Street Address: <input type="text" value="1400 Hunter Mills Avenue"/></p> <p>* City, State &/or Zip: <input type="text" value="20744"/></p>
---	--

STEP 3: Package and Data Options ?

<p>Select a Package</p> <p><input checked="" type="radio"/> #1 - Address and Phone</p> <p><input type="radio"/> #2 - Address, Phone and Employment</p>	<p>Select at least one Data Option</p> <p><input checked="" type="checkbox"/> Best Name and Address</p> <p><input checked="" type="checkbox"/> Additional Names and Addresses</p>
---	--

*Required Fields

Response Screen

Collection AdvantageSM Print View PDF Edit Inquiry New Inquiry

Allen,Ralph;CA-10650 HOLMAN AVE APT 212/LOS ANGELES CA 90024;VERIFY;VERIFY-Y2/J2;RR-XCA01;RM-5;RM-H;RM-W;INFO-I/CAV205002012044000000001ON-LINE0000001 3999786 Allen Ralph 10650 HOLMAN AVE APT 212 LOS ANGELES CA90024 2H dina_sme 16 5 H W;

[Search Summary](#) | [Alerts](#) | [Personal Information](#) | [File One Phones](#) | [MetroNet](#) | [EDR Details](#) | [Bankruptcy](#) | [Score Summary](#) | [Tradeline Details](#) | [Inquiries](#) | [Credit Attributes](#) | [FCRA Attributes](#)

02/13/2012 – 08:32:51 PM CT

Search Summary

Best Name and Address:	RALPH L ALLEN 10650 HOLMAN AVE APT 212 LOS ANGELES CA 900245953
File One Phone Numbers:	
Scores:	Bankruptcy Watch Model – 10 RecoveryScore (Bank Card) Model – 490 Telecommunications, Energy & Cable Risk Model – 117

Alert Details

Type	Message
Fraud Alert	No Fraudulent Address or SSN Found
Deceased Information	No Deceased Information Found
Bankruptcy information	No Bankruptcy Information Found

For detailed instructions please refer to the Collection Advantage Interactive User Guide

Collection and Locating Solutions — Collection Report Inquiry Screen

Collection Report
Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details ?

Billing Information

* Access Subcode: Set as default

Report Type Options

* Report Type: Standard Collection Report Collection Credit Report Custom Collection Report

STEP 2: Individual's Information ?

Primary Applicant ➕

Personal Information

* First Name:

* Last Name: - Gen. -

Social Security:

Current Address

* Street Address:

* Zip/Postal Code:

STEP 3: Ancillary Add-ons ?

Demographics **Subscriber Contact Information**

*Required Fields

Response Screen

Collection Report
Print View : PDF : Edit Inquiry : New Inquiry

Allen,Ralph 66670XXXX;CA-10650 HOLMAN AVE APT 212/LOS ANGELES CA 90024;Y-01061961;VERIFY;VERIFY-Y2/RM/J2;RR-COLX;RM-SP;RM-Q;M-Reference 123;

Applicant

Personal | Fraud Summary | Profile Summary | Score Summary | Creditors | Messages | Inquiries | Direct Check

02/13/2012 – 04:29:59 PM CT
REFERENCE 123

Personal Information

Best Name	Other Name(s)	
RALPH L ALLEN	T ANDERSON ALLEN; * RALPH T CECIL; * ANDERSON BILERL <small>*Does not match inquiry</small>	
Best Social Security number	Other Social Security number(s)	Date of Birth
666-70-6089		01/06/1961
Best Address	Other Address(es)	
10650 HOLMAN AVE APT 212 LOS ANGELES, CA 90024-5953 <small>Apartment complex Reported 21 times from 02/12/2008 to 10/13/2011; Last subscriber 6906014 by Update</small>	* 2811 ARIZONA AVE APT 1 SANTA MONICA, CA 90404-1570 <small>Apartment complex Reported 04/09/1998 to 10/16/2009 by Update <small>*Does not match inquiry</small></small>	* 1410 S BENTLEY AVE APT 104 LOS ANGELES, CA 90025-7310 <small>Apartment complex Reported 12/02/2005 to 07/10/2009 by Update <small>*Does not match inquiry</small></small>

Collection and Locating Solutions — MetroNetSM
Inquiry Screen

MetroNet[®]

Enter search criteria[Go to Collection Advantage](#)

Select type

Residential Business

Select search [Search overview >](#)

- Address Search
- Social Security Search
- Best Address Search
- Comprehensive Search
- EDA
- EDA (Reverse Phone)
- File One Phone Search
- Phone Search
- Surname-Zip Search
- Surname-City Search
- Surname-Metro/Radius Search
- Surname-State Search
- Surname-National Search
- Neighbor Search
- Collection Advantage

Select information

Name

*** Address**

*** City & State or Zip code**

Phone number

Social Security Number

***required fields** ↑ recommended

**RequiredFields*

Response Screen

Credit Information Solutions

Address Search results

No Data Found

Original search information

1400 Hunters Mills Rd
90744

Industry Solutions — Automotive Credit ProfileSM Inquiry Screen

Automotive Credit ProfileSM
Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details ?

Billing Information

* Access Subcode: Set as default

STEP 2: Individual's Information ?

Primary Applicant +

Personal Information

* First Name:

* Last Name: - Gen. -

Social Security:

Current Address

* Street Address:

* Zip/Postal Code:

*Required Fields

Response Screen

Automotive Credit ProfileSM

[Print View](#) [PDF](#) [Edit Inquiry](#) [New Inquiry](#)

Allen,Ralph 66670XXXX;CA-10650 HOLMAN AVE APT 212/LOS ANGELES CA 90024;Y-01061961;VERIFY;VERIFY-V2/RM/AS /J2;ASUM;RR-EMCO;SHIELD;PSUM;RM-2;RM-II;RM-SP;RM-Q;M-Reference 123;

Applicant

[Personal](#) | [Messages](#) | [Fraud Summary](#) | [Auto Summary](#) | [Profile Summary](#) | [Score Summary](#) | [Creditors](#) | [Inquiries](#) | [Direct Check](#)

02/13/2012 – 04:33:25 PM CT
REFERENCE 123

Personal Information

Best Name	Other Name(s)	
RALPH L ALLEN	T ANDERSON ALLEN; * RALPH T CECIL; * ANDERSON BILERL	*Does not match inquiry
Best Social Security number	Other Social Security number(s)	Date of Birth
666-70-6089		01/06/1961
Best Address	Other Address(es)	
10650 HOLMAN AVE APT 212 LOS ANGELES, CA 90024-5953 Apartment complex Reported 21 times from 02/12/2008 to 10/13/2011; Last subscriber 6906014 by Update	* 2811 ARIZONA AVE APT 1 SANTA MONICA, CA 90404-1570 Apartment complex Reported 04/09/1998 to 10/16/2009 by Update *Does not match inquiry	* 1410 S BENTLEY AVE APT 104 LOS ANGELES, CA 90025-7310 Apartment complex Reported 12/02/2005 to 07/10/2009 by Update *Does not match inquiry

Industry Solutions—Healthcare Credit ProfileSM Inquiry Screen

Healthcare Credit ProfileSM
Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details

Billing Information

* Access Subcode: Set as default

STEP 2: Individual's Information

Primary Applicant ➕

Personal Information

* First Name:

* Last Name: - Gen. -

Social Security:

Current Address

* Street Address:

* City/Town: *

* Zip/Postal Code:

*Required Fields

Response Screen

Healthcare Credit ProfileSM

[Print View](#) [PDF](#) [Edit Inquiry](#) [New Inquiry](#)

Allen,Ralph;CA-10650 HOLMAN AVE APT 212/LOS ANGELES CA 90024;VERIFY;VERIFY-DM/Y2/RM/J2;RR-HCRPT;DEMO;PH;DEMOGEO;K-PH;SHIELD;PSUM;RM-AZ;RM-FA;RM-II;RM-IW;RM-D1;OFAC;OFACMSG;

Applicant

[Personal](#) | [Messages](#) | [Demographics](#) | [Fraud Summary](#) | [Profile Summary](#) | [Score Summary](#) | [Creditors](#) | [Inquiries](#) | [Direct Check](#)

02/13/2012 – 04:35:21 PM CT

Personal Information

Best Name	Other Name(s)	
RALPH L ALLEN	T ANDERSON ALLEN; * RALPH T CECIL; * ANDERSON BILERL <small>*Does not match inquiry</small>	
Best Social Security number	Other Social Security number(s)	Date of Birth
* 666-70-6089 <small>*Does not match inquiry</small>		01/06/1961
Best Address	Other Address(es)	
10650 HOLMAN AVE APT 212 LOS ANGELES, CA 90024-5953 <small>Apartment complex Reported 21 times from 02/12/2008 to 10/13/2011; Last subscriber 6906014 by Update</small>	* 2811 ARIZONA AVE APT 1 SANTA MONICA, CA 90404-1570 <small>Apartment complex Reported 04/09/1998 to 10/16/2009 by Update <small>*Does not match inquiry</small></small>	* 1410 S BENTLEY AVE APT 104 LOS ANGELES, CA 90025-7310 <small>Apartment complex Reported 12/02/2005 to 07/10/2009 by Update <small>*Does not match inquiry</small></small>

Prospect Marketing—Instant Prescreen Inquiry Screen

Instant Prescreen
Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields

STEP 1: Inquiry Details

Billing Information

* Access Subcode: Set as default Define criteria

Instant Prescreen Score and Criteria

FICO Score: 650 - 850

STEP 2: Individual's Information

Personal Information

* First Name:

* Last Name: - Gen. -

Social Security:

Current Address

* Street Address:

* Zip/Postal Code:

My Account

- >> Home
- >> Products
 - > Credit Profile
 - > Employment InsightSM
 - > Instant Prescreen
 - > Instant Update
- >> Archives
- >> Preferences

Products Available for Demo

- Address SearchSM
- Address Update
- Automotive Credit ProfileSM
- Bullseye
- Collection AdvantageSM
- Collection Report
- Connect Check PlusSM
- Healthcare Credit ProfileSM
- Social Search
- Subscriber Decode

*Required Fields

Response Screen

This consumer has been pre-approved!

[Order a Credit Profile Report](#) upon consumer's acceptance of your offer.

Instant Prescreen
Print View PDF Edit Inquiry New Inquiry

LESTER,CHRISTOPHER 666447240;CA-9400 LACROIX CT/93311-1867;VERIFY;VERIFY-Y2/J2;RR-PEZA;RM-Q;M-0501/0950/B/;

Date: 02/15/2012 - 11:50:24 AM CT
 Reference #: 0501/0950/B/ /05156128
 Criteria Level: B

YES 792

VANTAGESCORE

FCRA Attributes	
12	Total number of accounts closed by the consumer
0	Total number of accounts in dispute by the consumer
0	Total number of bankruptcies voluntarily withdrawn by the consumer
No	A Chapter 7 Bankruptcy is found on the Credit Profile
No	A Chapter 11 Bankruptcy is found on the Credit Profile
No	A Chapter 12 Bankruptcy is found on the Credit Profile
No	A Chapter 13 Bankruptcy is found on the Credit Profile
No	Inquiry/Onfile Current Address Conflict

END -- Predefined Instant Prescreen

My Account

- >> Home
- >> Products
 - > Credit Profile
 - > Employment InsightSM
 - > Instant Prescreen
 - > Instant Update
- >> Archives
- >> Preferences

Products Available for Demo

- Address SearchSM
- Address Update
- Automotive Credit ProfileSM
- Bullseye
- Collection AdvantageSM
- Collection Report
- Connect Check PlusSM
- Healthcare Credit ProfileSM
- Social Search
- Subscriber Decode

Product demonstration

Users can demo products within the Experian Access application by utilizing two demonstration subcode options from the billing subcode drop-down menu. The STAR 2000 database test method allows users to enter any of the 250,000 test profiles into the interface in order to produce specific output results.

My Products and Services

All the accurate, critical data you need to make timely, informed decisions and fast approvals is just a click away.

- Consumer Credit**
 - Credit Profile
 - Employment InsightSM
- Consumer Credit Services**
 - Instant Update
- Prospect Marketing**
 - Instant Prescreen

My Account

- Home
- Products
 - Credit Profile
 - Employment InsightSM
 - Instant Prescreen
 - Instant Update
- Archives
- Preferences

Products Available for Demo

- Address SearchSM
- Address Update
- Automotive Credit ProfileSM
- Bullseye
- Collection AdvantageSM
- Collection Report
- Connect Check PlusSM
- Healthcare Credit ProfileSM

The Pre-fill demo method, once selected, automatically pre-populates required fields within the inquiry page.

Address SearchSM Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details

Billing Information

* Access Subcode: Set as default

STEP 2: Individual's Information

Current Address

* Street Address:

* Zip/Postal Code:

STEP 3: Ancillary Add-ons

Report Summary

Fraud ShieldSM Summary

My Account

- Home
- Products
 - Credit Profile
 - Employment InsightSM
 - Instant Prescreen
 - Instant Update
- Archives
- Preferences

Products Available for Demo

- Address SearchSM
- Address Update
- Automotive Credit ProfileSM
- Bullseye
- Collection AdvantageSM
- Collection Report
- Connect Check PlusSM
- Healthcare Credit ProfileSM
- Social Search
- Subscriber Decode

Additional Resources

Experian Access batch processing overview

Batch processing can process up to 5000 inquiries at once. Each Batch job will consist of one credit product and any additional risk models and ancillary products the user selects. In order to process a Batch request, the user provides a list of consumers in a .csv (Excel) file and uploads the file.

Home Tab/Batch Services

The Batch services section on the Home Tab also lists the most recent Batch jobs processed by the user.

Experian Products and Services

Experian AccessSM is a sophisticated new website that provides access to essential credit management tools in one central, online location. All the accurate, critical data you need to make timely, informed decisions and fast approvals is just a click away.

New Features

Recorded training sessions for the all new Experian Access are available.

- » [Experian Access User Training](#)
A complete overview of the new Experian Access website.
- » [Security Designate Training](#)
A training session for Security designates to learn how to manage and update your users.

Batch Processing Services

Experian Access provides batch processing for Experian credit products. In just [three easy steps](#), up to 5,000 credit inquiries can be processed at the same time.

Recent Batch Jobs

[Download Batch](#) [Details](#)

Date Submitted	Status	Batch Job Title	Batch Size	Product	Subcode
No batch list to display					

Page 1 of 1 [No records to display](#)

User Groups & Live Training

The Experian Access team hosts live user training sessions on new features and to gain insight on proposed enhancements. Sign up today and join our next Webinar.

Participation is limited, register today!

Click Sign me up for the session you want to attend, then click Submit. You will receive an email invitation containing instructions for participation in the live training session shortly before the scheduled date.

Date	Discussion
2011-08-30 Open	Experian's new user-friendly Credit Profile Report Learn how the new user-friendly Credit Profile Report allows you to quickly and easily find the information you need - without referencing glossaries. (1:00 p.m. to 2:00 p.m. Pacific Daylight Time). Call : 1-800-TOO-GOOD for Questions Seats available: 765 Signup for this discussion: <input type="checkbox"/> Sign me up

[Submit](#)

My Account

- » Home
- » Products
- » Archives
- » Preferences

Products Available for Demo

- Address SearchSM
- Address Update
- Automotive Credit ProfileSM
- Bullseye
- Collection AdvantageSM
- Collection Report
- Connect Check PlusSM
- Healthcare Credit ProfileSM
- Social Search
- Subscriber Decode

We're Here to Help

Visit our [Help Center](#) or contact our support team to receive assistance.

Customer Support

800 831 5614
Monday – Friday from 7a.m. to 7p.m.
Phone hours are Central Time Zone

Technical Support

800 854 7201
Monday – Friday from 7a.m. to 8p.m.
Saturday & Sunday from 8a.m. to 5p.m.
Phone hours are Central Time Zone

Email Support

esupport@experian.com

Navigating to the Batch Services Inquiry Page

Click on the box next to the Upload a batch job section located in the upper right hand corner of the appropriate credit product inquiry page.

Credit Profile Report Product Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Display all fields Upload a Batch Job

STEP 1: Inquiry Details

Billing Information

* Access Subcode:

STEP 2: Batch Services

Batch Services

* Job Title:

* Upload .CSV File:

File contains a column header row

Batch Output Options

* File Format: PDF
 HTML

* Output Format: Individual Files
 Single File

STEP 3: Ancillary Add-ons

Report Summary

Profile Summary
 Fraud ShieldSM Summary

Subscriber Contact Information

Direct CheckSM

Demographics

Telephone Numbers
 Geography Codes

Credit Score Disclosure Exception Notices

Residential Mortgage
 General Finance

OFAC Name Matching Service

OFAC Search Detail
 Match/No Match Message

STEP 4: Risk Model Add-ons

Traditional

VantageScore[®]
 Scorex PLUSSM

Income & Debt Estimators

Income InsightSM
 Total Debt-to-Income InsightSM

Industry

Credit Union Risk ModelSM
 Telecommunications, Energy and Cable Risk ModelSM

Bankruptcy

Bankruptcy WatchSM
 Experian/MDS Bankruptcy ModelSM

Behavioral

Emerging Credit ScoreSM
 RecoveryScoreSM (Bankcard)

Experian/Fair Isaac (FICO Scores)

Risk Model 2
 Bankcard Model 8

Formatting your batch file correctly

1. File must be in .csv format
2. File must contain a minimum of one record and a maximum of 5,000 records
3. File must contain 12 columns of the following data in the following order:

Column #	Field name	Special handling requirements
Column 1 (A in the example screen shot below)	Inquiry ID*	Alphanumeric only, no special characters *The Inquiry ID is a unique identifier the User assigns to each consumer.
Column 2 (B in the example screen shot below)	First name	Alpha only
Column 3 (C in the example screen shot below)	Middle name	Alpha only
Column 4 (D in the example screen shot below)	Last name	Alpha only including dashes (-) and single quotes (')
Column 5 (E in the example screen shot below)	Generation code	Acceptable generation codes include: Jr, Sr, I, II, III, IV, V, VI, VII, VIII or IX
Column 6 (F in the example screen shot below)	Social Security	123456789 or 123-45-6789
Column 7 (G in the example screen shot below)	Current address	Alphanumeric only including spaces, dashes (-), single quotes ('), # or /
Column 8 (H in the example screen shot below)	City	Alpha only including spaces
Column 9 (I in the example screen shot below)	State/Province	Must be one of the supported state abbreviations
Column 10 (J in the example screen shot below)	Zip code	Alphanumeric only
Column 11 (K in the example screen shot below)	Reference number	Alphanumeric only including spaces, dashes (-), single quotes ('), # or /
Column 12 (L in the example screen shot below)	Type (T-code)	Alphanumeric only including periods (.) Refer to Purpose Type Guidelines

1.1 Sample .csv file

	A	B	C	D	E	F	G	H	I	J	K	L
1		Abbas		Abdul Hussein		485-13-475804	Line HTyler		TX		75701	Auto Loan 1
2	2	David	E	Bowers		017 46 15C	PO Box 14	Derrick	Cit PA		16727	Auto Loan 3A
3	3	DENISE		BUOSCHOR		8669	DA	SCOTTSD	AZ		85260	Auto Loan 3
4	4	John	M	Weadon		092-36-43E	12409	Larg	Savannah	GA	31419	Auto Loan 3A
5	5	MICHAEL	J	CAMOMILE			14015	94	SCOTTSD	AZ	85260	Auto Loan 5
6	6	Jeffrey		Banks		417-64-26E	1736	N Sy	Hollywood	CA	90028	Auto Loan 6
7	7	EMMA	C	ROCCISANO			39602	10	SCOTTSD	AZ	85262	Auto Loan 7
8	8	VERNON	E	WARD			16030	C	FOUNTAIN	AZ	85268	Auto Loan 3A
9	9	STANLEY	E	STOVER			15523	P	FOUNTAIN	AZ	85268	Auto Loan 3A
10	10	SHERMA	Q	TURNER			17013	C	SCOTTSD	AZ	85268	Auto Loan 3A
11	11	VINCENT	J	DINAPOLI II			16652	G	FOUNTAIN	AZ	852	Auto Loan 3A
12	12	CORA					15015	A	FOUNTAIN	AZ	85268	Auto Loan 3A
13	13	ROBERT	L	BROWN			17013	C	FOUNTAIN	AZ	85268	Auto Loan 3A
14	14	LAURA	S	TALLON			11674	S	FOUNTAIN	AZ	85268	Auto Loan 3A
15	15	MICHAEL	L	GREEN			17236	R	FOUNTAIN	AZ	85268	Auto Loan 3A
16	16	JAMES	A	HARRIGA	SR		17516	S	FOUNTAIN	AZ	85268	Auto Loan 3A

Required Fields by Product

The file must contain the correct required fields; the required fields vary by product:

Product	Required Fields
Credit Profile	Inquiry ID First name Last name Current address Zip code
Social Search	Inquiry ID Social Security
Address Search	Inquiry ID Current Address Zip code
Address Update	Inquiry ID First name Last name Current Address Zip code
Bullseye	Inquiry ID First name Last name Current address Zip code
Collection Report	Inquiry ID First name Last name Current Address Zip code
Connect Check	Inquiry ID First name Last name Social security Please see Connect Check Guidelines for more information
Connect Check Plus	Inquiry ID First name Last name Social security Current Address Zip code Please see Connect Check Guidelines for more information
Cross View	Inquiry ID First name Last name Social security Current Address City State Zip code
Employment Insight	Inquiry ID First name Last name Current Address City State Zip code
Healthcare Credit Profile	Inquiry ID First name Last name Current Address City State Zip code

Inquiry Screen

Click on the Upload a batch job checkbox.

Step 1: Inquiry Details Section

- a. Choose the appropriate Access Subcode from the drop down menu.
- b. Choose the 'Report Format'.
 - i. Enhanced
 - ii. Classic TTY

Step 2: Batch Services Section

- a. Enter in the 'Job Title'.
- b. Select the file for uploading by clicking on the 'Browse' button.
- c. Choose the appropriate 'File Format' by clicking on the radio button.
 - i. PDF
 - ii. HTML — printer-friendly (available for the Classic TTY report format only)
- d. Choose the appropriate 'Output Format' by clicking on the radio button.
 - i. Individual File — A ZIP file containing one large continuous HTML or PDF file named AllReports.PDF or AllReports.HTML
 - ii. Single Files — A ZIP file containing multiple .HTML or .PDF individual files. These individual files are identified/named with the Inquiry ID, last name, and first name. 1DOEJOHN.HTML or 1DOEJOHN.PDF.

Step 3: Ancillary Add-ons & Step 4: Risk Model Add-ons Sections

- a. Select additional Ancillary Add-ons and/or Risk Model Add-ons to be processed in the batch job.
- b. Please note that all selections will be applied to each consumer in the .csv file.

Click on Submit

The screenshot displays a web interface with two main sections:

- STEP 1: Inquiry Details**: Contains a "Billing Information" section with a dropdown menu for "Access Subcode" (selected: TCA1 5100023 COSTA MESA, CA) and a "Set as default" checkbox.
- STEP 2: Batch Services**: Contains two sub-sections:
 - Batch Services**: Includes a "Job Title" text field, an "Upload .CSV File" section with a "Browse..." button, and a checkbox for "File contains a column header row".
 - Batch Output Options**: Includes radio buttons for "File Format" (selected: PDF, options: PDF, HTML) and "Output Format" (selected: Individual Files, options: Individual Files, Single File).

Uploaded file validation

If the file cannot be validated, a preview pane and an error pane will display. The error pane will contain only the records that did not pass validation. The fields containing red text are invalid. Click the red fields to display the correct format for those fields. The **Submit** button will not display if any records are found to be invalid. Batch processing requires 100 percent validation in order to proceed to the next step.

Errors

1. ATTENTION: Validation has failed, please check your file and try uploading again. Please double check the Preview and Error panes for details.

Preview Pane

Inquiry	First No.	Middle	Last No.	Gen Code	SSN	Address	City	State	Zip	Referen	Type C.
1	ALFRED	T	BONHO		666026	614 VINE st	SANTA	CA	934543		
2	ROBER		WHITE		666074	54 CHERRY st	WHITNG	NJ	07591302	Test1	
4	YUAND		GOLDEN		666339	1614 LAKE rd	ONEIDA	NY	134213	Info you	
5	KEVIN	J	CONN		666206	15 LAKEVE	TOMS R	NJ	07575114		
6	ROSEN		WYNESS		666253	9 SAMANTH	ACTON	MA	017204173		
7	LAWRE	J	GADDOA		666235	4315 49TH S	Sunnys	NY	111041		
8	BELINDA		GRIFFIN		666355	5512 WESTE	Greens	NC	274075		
9	ROBERT	K	AMBLE		666153	6717 11TH	BROOK	NY	112195		
10	EVRETT	L	BARROW		666573	16 AMSTEL	NEW C	DE	197205		
11	DAVID	J	ROVSE		666186	136 W BERT	KNYAR	TX	776496		

Error Pane

Inquiry	First No.	Middle	Last No.	Gen Code	SSN	Address	City	State	Zip	Referen	Type C.
3	MARY	B			666018	9 NORTH rd	EAST	CT	06089505	Info	

Back
Submit Batch

When the file is validated, the preview pane is displayed. Click the **Submit** button to proceed.

Batch Upload Results [Edit Batch Inquiry](#)

Validation of your uploaded batch file was successful!

Click the **Submit** button to start the processing of your batch file. After the file has been processed, you will receive an e-mail informing you that it is available for you to download.

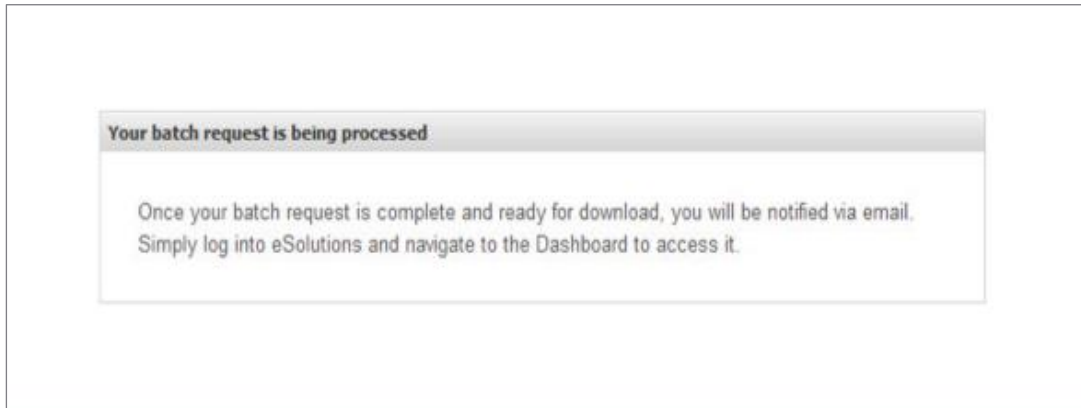
Preview of Valid Records

Inquiry Id	First Name	Mid...	Last Name	Gen Code	SSN	Address	City	State	Zip	Reference Number	Type Code
1	ALFRED	T	BONHOMME		666020682	614 VINE st	SANTA MARIA	CA	934543745		
2	ROBERTO		WHITE		666074913	54 CHERRY st	WHITING	NJ	087591302		
3	MARY	B	BIATHROW		666018632	9 NORTH rd	EAST WINDSOR	CT	06089505		
4	YUANDRA		GOLDEN		666339303	1614 LAKE rd	ONEIDA	NY	134213219		
5	KEVIN	J	CONN		666206580	15 LAKEVIEW dr	TOMS RIVER	NJ	087575114		
6	ROSEMARY		WYNESS		666253395	9 SAMANTHA way	ACTON	MA	017204173		
7	LAWRENCE	J	GADDOA		666235464	4310 49TH ST APT 5J	Sunnyside	NY	111041325		
8	BELINDA		GRIFFIN		666355035	5512 WESTERBORNE DR	Greensboro	NC	274075441		
9	ROBERT	K	AMBLE		666153036	6717 11TH AVENEU	BROOKLYN	NY	112195904		
10	EVRETT	L	BARROW		666573417	16 AMSTEL DRIVE	NEW CASTLE	DE	197205831		

Submit Batch
Cancel

Your batch request is being processed

Once the Batch has been submitted successfully, a notification page will display, informing the user that he or she will receive an e-mail once the Batch job is complete and ready for download.



End user e-mail notification

The user will receive an e-mail (as shown below) once the Batch is ready for download.

Example:



Note: Batch files will be available for download for seven days from the date they are ready for download.

Download Batch Services

Once the email notification is received, navigate to the Batch Services section located on the Home Tab.

Experian Products and Services

Experian AccessSM is a sophisticated new website that provides access to essential credit management tools in one central, online location. All the accurate, critical data you need to make timely, informed decisions and fast approvals is just a click away.

New Features

Recorded training sessions for the all new Experian Access are available.

- » [Experian Access User Training](#)
A complete overview of the new Experian Access website.
- » [Security Designate Training](#)
A training session for Security designates to learn how to manage and update your users.

Batch Processing Services

Experian Access provides batch processing for Experian credit products. In just [three easy steps](#), up to 5,000 credit inquiries can be processed at the same time.

Recent Batch Jobs

Date Submitted	Status	Batch Job Title	Batch Size	Product	Subcode
02/13/12 02:55 ...	Ready	Sample	13	Credit Profile	5100023

User Groups & Live Training

The Experian Access team hosts live user training sessions on new features and to gain insight on proposed enhancements. Sign up today and join our next Webinar.

Participation is limited, register today!
Click Sign me up for the session you want to attend, then click Submit. You will receive an email invitation containing instructions for participation in the live training session shortly before the scheduled date.

Date	Discussion
2011-08-30	Experian's new user-friendly Credit Profile Report Open Learn how the new user-friendly Credit Profile Report allows you to quickly and easily find the information you need - without referencing glossaries. (1:00 p.m. to 2:00 p.m. Pacific Daylight Time), Call : 1-800-TOO-GOOD for Questions

My Account

- » Home
- » Products
- » Archives
- » Preferences

Products Available for Demo

- Address SearchSM
- Address Update
- Automotive Credit ProfileSM
- Bullseye
- Collection AdvantageSM
- Collection Report
- Connect Check PlusSM
- Healthcare Credit ProfileSM
- Social Search
- Subscriber Decode

We're Here to Help

Visit our [Help Center](#) or contact our support team to receive assistance.

Customer Support
800 831 5614
Monday – Friday from 7 a.m. to 7 p.m.
Phone hours are Central Time Zone

Technical Support
800 854 7201
Monday – Friday from 7 a.m. to 8 p.m.
Saturday & Sunday from 8 a.m. to 5 p.m.
Phone hours are Central Time Zone

Email Support
esupport@experian.com

Download Batch

1. Select the batch job by clicking in the box located to the left of the job title.
2. Click on the **Download Batch** button.
3. Select the location for the Batch file to be saved.

The Batch file will be delivered in a .zip file and contain multiple individual files in either HTML or PDF. WinZIP[®] (www.winzip.com/) or similar software is required to unzip the compressed output file.

Note: WinZip can be downloaded at www.winzip.com/downwz.htm.

Batches are available for download for seven days from the date the Batch is ready for download. After seven days, the Batch expires and it is no longer available.

Experian Access batch processing overview/Archive Inquiries

If the Archived inquiries feature has been activated by the Security Designate, the individual reports can be accessed via a search.

Experian Products and Services

Experian AccessSM is a sophisticated new website that provides access to essential credit management tools in one central, online location. All the accurate, critical data you need to make timely, informed decisions and fast approvals is just a click away.

New Features

Recorded training sessions for the all new Experian Access are available.

- » [Experian Access User Training](#)
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A training session for Security designates to learn how to manage and update your users.

Batch Processing Services

Experian Access provides batch processing for Experian credit products. In just **three easy steps**, up to 5,000 credit inquiries can be processed at the same time.

Recent Batch Jobs

[Download Batch](#) [Details](#)

Date Submitted	Status	Batch Job Title	Batch Size	Product	Subcode
02/13/12 02:55 ...	Ready	Sample	13	Credit Profile	5100023

Page 1 of 1 | Displaying records 1 - 1 of 1

My Account

- » Home
- » Products
- » Archives
- » Preferences

Products Available for Demo

- Address SearchSM
- Address Update
- Automotive Credit ProfileSM
- Bullseye
- Collection AdvantageSM
- Collection Report
- Connect Check PlusSM
- Healthcare Credit ProfileSM
- Social Search
- Subscriber Decode


We're Here to Help

Visit our [Help Center](#) or contact our support team to receive assistance.

View Individual Archive Report

1. Select the batch job by clicking in the box located to the left of the job title.
2. Click on the **Details** button.

Batch Archive Search and Usage Reporting

**ATTENTION:** Your use of these archived consumer reports should be limited to the use for which the report was originally pulled and for no other purpose.

Archive Results

View selected as: [PDF](#) or [Web page](#) | Download results as: [PDF](#) or [CSV](#)

<input type="checkbox"/>	Date	Product	Applicant	SSN	Reference	Subcode	User Name
<input type="checkbox"/>	02/13/2012...	Credit Profile	BONHOMME, ALF...	666020682	Sample	5100023	Velarde, Dina
<input type="checkbox"/>	02/13/2012...	Credit Profile	WHITE, ROBERTO	666074913	Sample	5100023	Velarde, Dina
<input type="checkbox"/>	02/13/2012...	Credit Profile	BIATHROW, MARY	666018632	Sample	5100023	Velarde, Dina
<input type="checkbox"/>	02/13/2012...	Credit Profile	GOLDEN, YIUAND...	666339303	Sample	5100023	Velarde, Dina
<input type="checkbox"/>	02/13/2012...	Credit Profile	CONN, KEVIN	666206580	Sample	5100023	Velarde, Dina

1. Select the Individual report by clicking in the box located to the left of the job title.
2. Select to download results as either PDF or CSV format located in the upper right hand corner.
3. A copy of the individual report will pop up in the format that you chose.


Archives

Archive Inquires

Experian Access offers archive functionality, which allows users and Designates to store, retrieve and print previously accessed credit reports for up to three months. Designates have the ability to view all reports accessed for the subcodes they manage. By default, users have access to their own reports, but Designates may provide users with another level of access within the system that allows them to retrieve reports generated by all subcodes assigned to the user.

Archive Search and Usage Reporting

Please provide the information requested below. Fields marked with an asterisk (*) are required.

 **Starting March 3, 2012** the following changes will go into effect on Access Usage and Archive Reports.

- Usage Reports (high-level detail on transaction data) will provide up to one year of historical data
- Archive Reports (historical snapshots of reports) will be available for up to three months

Archive Search

Date Range	Sort Search Results
* Time Period: <input type="text" value="Today"/>	* Sort By: <input type="text" value="Date"/>
Product Criteria	Applicant Information
Product: <input type="text" value="-- All Products --"/>	First Name: <input type="text"/>
Reference Number: <input type="text"/>	Last Name: <input type="text"/>
Company Information	Social Security: <input type="text"/>
Access Subcode: <input type="text" value="-- All Subcodes --"/>	Batch Services
User ID: <input type="text"/>	Job Title: <input type="text"/>

View Individual Archive Reports

1. Select the individual report by clicking in the box located to the left of the job title.
2. Choose to view the archive report in either PDF or Web Page in the View selected as section located in the upper left hand corner of the Archive Results.
3. Report will display in the chosen format

This functionality is provided as a service to our clients. Experian's liability is limited to the storage of the data for a limited time, and this data may not be used for credit-granting purposes. To request this functionality, Head Security Designates must call Customer Support at 1 800 831 5614. Please refer to the Internet Security Guidelines for additional information at www.experian.com/Experian Access/Experian Access/security.html.

Archive Search Results/Usage Reports

Archive Search results (aka Usage Reports) provide transaction data for up to twelve months. Designates and users can sort their results by date, product type, applicant data, subcode, user data or reference number (if included upon inquiry). Results can be downloaded in either PDF or CSV format.

Archive Search and Usage Reporting

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Starting March 3, 2012 the following changes will go into effect on Access Usage and Archive Reports.

- Usage Reports (high-level detail on transaction data) will provide up to one year of historical data
- Archive Reports (historical snapshots of reports) will be available for up to three months

Archive Search

Date Range
* Time Period: 6 Months

Sort Search Results
* Sort By: Date

Product Criteria
Product: Credit Profile
Reference Number:

Company Information
Access Subcode: -- All Subcodes --
User ID:

Applicant Information
First Name:
Last Name:
Social Security:

Batch Services
Job Title:

[Search](#) [Reset](#)

ATTENTION: Your use of these archived consumer reports should be limited to the use for which the report was originally pulled and for no other purpose.

Archive Results

View selected as: PDF or Web page Download results as: PDF or CSV

Date	Product	Applicant	SSN	Reference	Subcode	User Name
02/13/2012...	Credit Profile	PENNINGTON, VE...	666430707	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	ROBERTS, DANNY	666420066	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	POGUE, DAVID	666186972	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	BARROW, EVRETT	666573417	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	AMBLE, ROBERT	666153036	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	GRIFFIN, BELINDA	666355035	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	GADOUA, LAWRE...	666235464	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	WYNESS, ROSEM...	666253395	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	CONN, KEVIN	666206580	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	GOLDEN, YIUAND...	666339303	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	BIATHROW, MARY	666018632	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	WHITE, ROBERTO	666074913	Sample	5100023	Velarde, Dina
02/13/2012...	Credit Profile	BONHOMME, ALF...	666020682	Sample	5100023	Velarde, Dina
02/13/2012...	InstantPrescreen	Fess, Peary	0350085017		5100023	Velarde, Dina

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My Account

- Home
- Products
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- Preferences

Products Available for Demo

- Address SearchSM
- Address Update
- Automotive Credit ProfileSM
- Bullseye
- Collection AdvantageSM
- Collection Report
- Connect Check PlusSM
- Healthcare Credit ProfileSM
- Social Search
- Subscriber Decode

We're Here to Help

Visit our [Help Center](#) or contact our support team to receive assistance.

Customer Support

800 831 5614
Monday – Friday from 7 a.m. to 7 p.m.
Phone hours are Central Time Zone

Technical Support

800 854 7201
Monday – Friday from 7 a.m. to 8 p.m.
Saturday & Sunday from 8 a.m. to 5 p.m.
Phone hours are Central Time Zone

Email Support

esupport@experian.com

Preferences

How to set your landing page

By accessing the Preferences Tab you can set your landing page.

Preferences

Please provide the information requested below. Fields marked with an asterisk (*) are required.

Login Landing Page

Home Page	Product Inquiry Page
<input checked="" type="radio"/> Welcome to Experian Access SM	<input type="radio"/> Credit Profile
	<input type="radio"/> Employment Insight
	<input type="radio"/> Instant Update
	<input type="radio"/> InstantPrescreen

Preferences can also be set for each individual product by clicking on the product name under the Preferences section located on the right hand side of the screen.

Credit Profile Report New Inquiry

Please provide the information requested below. Fields marked with an asterisk (*) are required.

STEP 1: Inquiry Details

Billing Information

* Access Subcode: Set as default

Report Response Options

* Report Format: Enhanced
 Classic TTY

STEP 2: Ancillary Add-ons

Credit Score Disclosure Exception Notices

Residential Mortgage
 General Finance

Apply these settings to all my Subcodes

**Required Fields*

Response Screen

Preferences for Credit Score Disclosure Exception Notices can only be set by the Security Designate.

Credit Profile Report New Inquiry

Please provide the information requested below. Fields marked with an asterisk (*) are required.

STEP 1: Inquiry Details

Billing Information

* Access Subcode: TCA1 5100023 COSTA MESA, CA Set as default

Report Response Options

* Report Format: Enhanced
 Classic TTY

STEP 2: Ancillary Add-ons

Credit Score Disclosure Exception Notices

Residential Mortgage
 General Finance

* Risk Model: Experian/Fair Isaac Risk Model 2

* Company Name: ABC Company

* Street Address: 475 Anton Blvd

* City/Town: Costa Mesa * CA

* Zip/Postal Code: 92626

Apply these settings to all my Subcodes

Credit Score Disclosure Exception Notices

Step 1: Inquiry Details section

- a. Choose the appropriate Access Subcode from the drop down menu.
- b. Choose the 'Report Format'.
 - i. Enhanced
 - ii. Classic TTY

Step 2: Ancillary Add-ons section

- a. Click on the check box next to Residential Mortgage or General Finance.
- b. Choose the appropriate Risk Model from the drop down menu.
- c. Enter your company name and address information that you want to appear on the Disclosure Notices.
- d. If you would like this preferences to apply to all of your subcodes, click on the check box next to 'Apply these settings to all my Subcodes'.

Click on 'Save Changes'

Preferences for Instant Prescreen can only be set by the Security Designate
Instant Prescreen preferences

Instant Prescreen New Inquiry

Please provide the information requested below. Fields marked with an asterisk (*) are required.

STEP 1: Inquiry Details

Billing Information

* Access Subcode: Set as default

Report Response Options

* Report Format: Enhanced
 Classic TTY

STEP 2: Preapproval Criteria

Default Score and Criteria Level

* Risk Model: VantageScore[®] (Score range: 501 - 990)
 Scorex PLUSSM (Score range: 300 - 900)
 Bankruptcy WatchSM (Score range: 1 - 999)
 Experian/Fair Isaac Risk Model 2 (Score range: 350 - 850)
 Experian/Fair Isaac Auto Loan Model 2 (Score range: 250 - 900)

* Score Range: to

Criteria Level:

Hide Score and Criteria Level on inquiry screen

Apply these settings to all my Subcodes

Instant Prescreen preferences

Step 1: Inquiry Details section

- a. Choose the appropriate Access Subcode form the drop down menu.
- b. Choose the 'Report Format'
 - a. Enhanced
 - b. Classic TTY

Step 2: Ancillary Add-ons section

- a. Click on the radio button next to the appropriate Risk Model.
- b. Enter in the Score Range
- c. Select the Criteria Level if applicable
- d. Click on the check box next to the 'Hide Score and Criteria Level on Inquiry Screen' if applicable
- e. Click on the check box next to the 'Apply these settings to all my Subcodes' if applicable

Click on 'Save Changes'

Support

For additional Experian Access support, contact our Customer Support Center at 18008315614 or our Technical Support Center at 18008547201.

- Customer Support — 1 800 831 5614
- Technical Support — 1 800 854 7201

